

Fig. 1

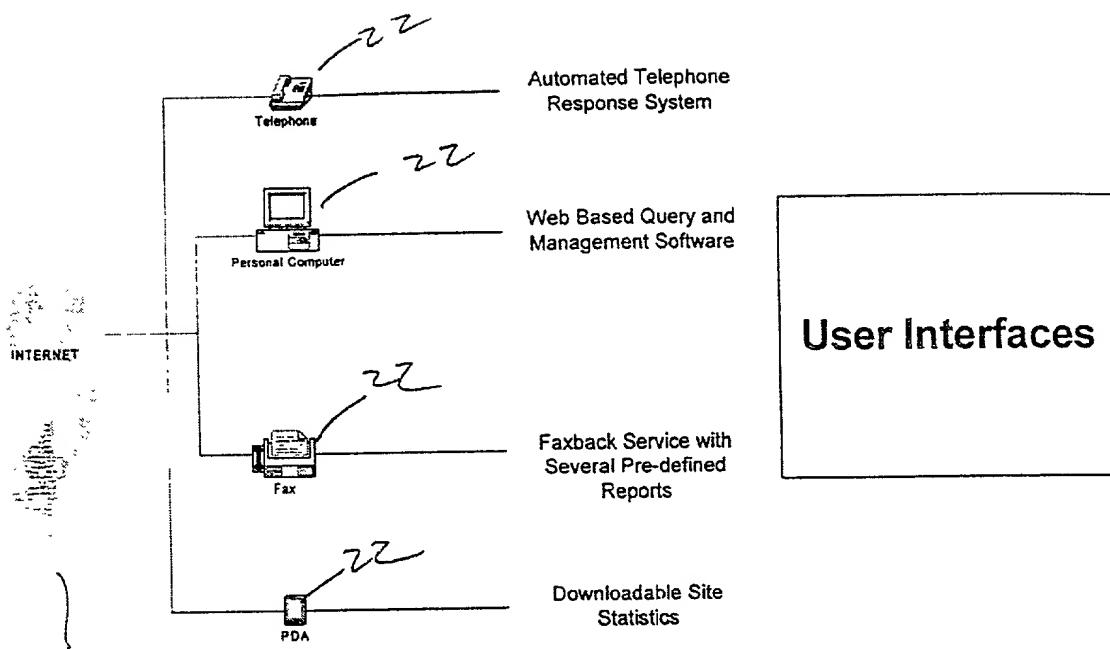
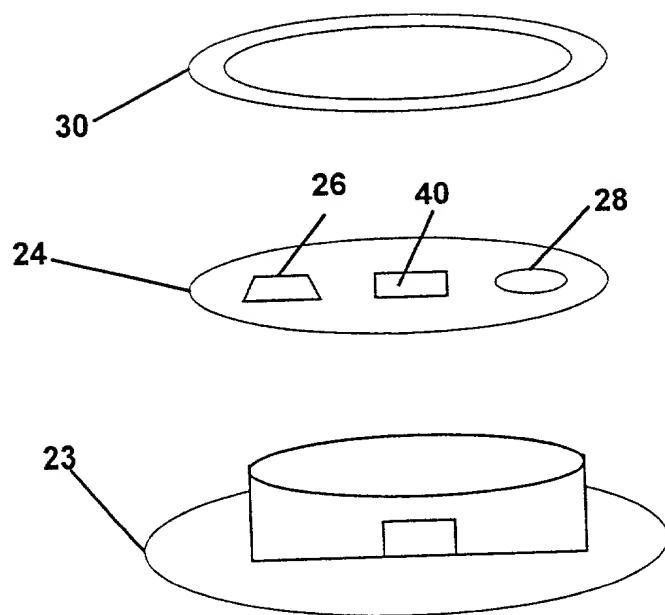


FIG. 2



12

FIG. 3

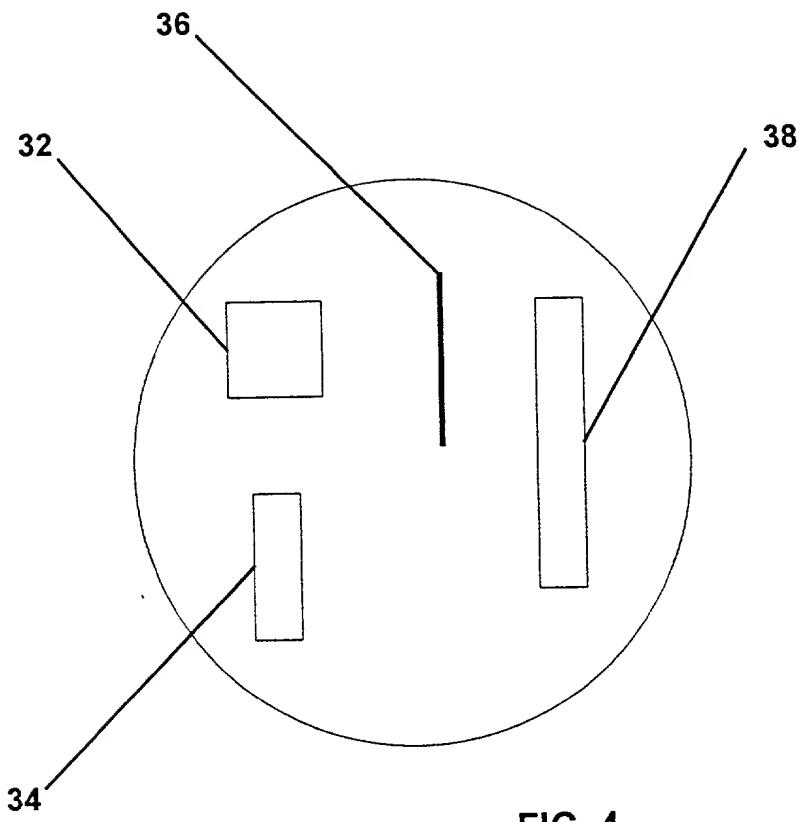


FIG. 4

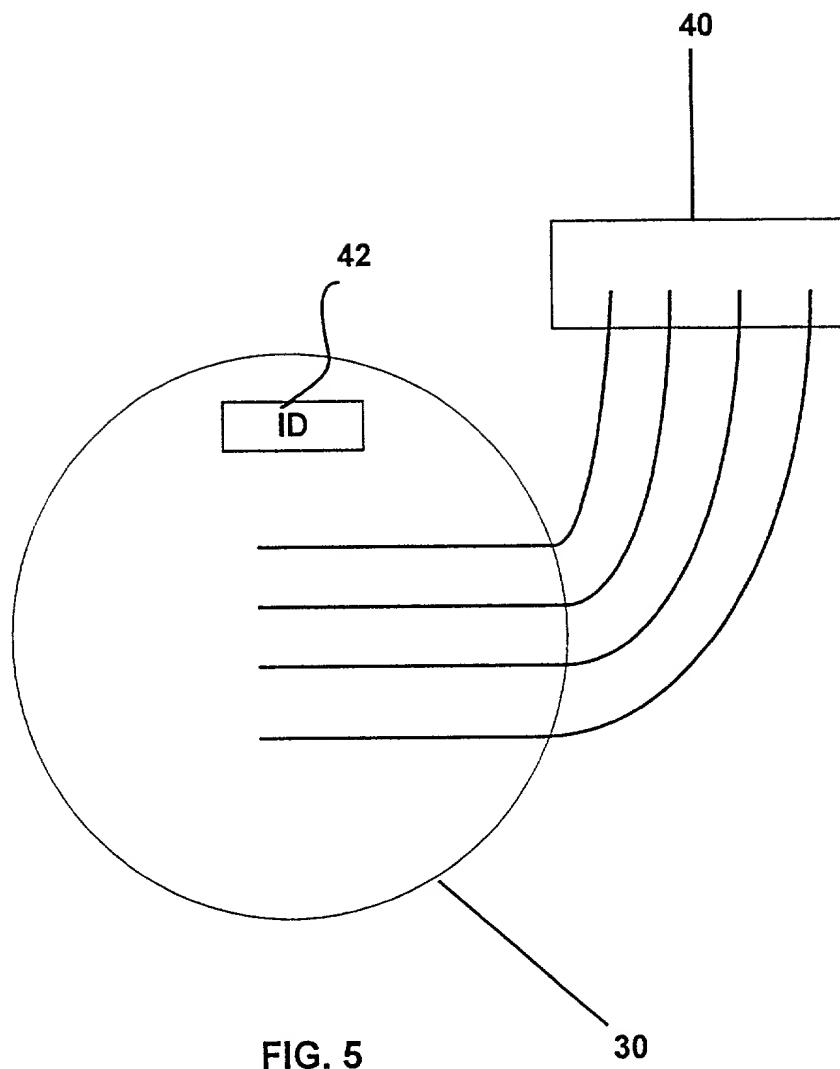


FIG. 5

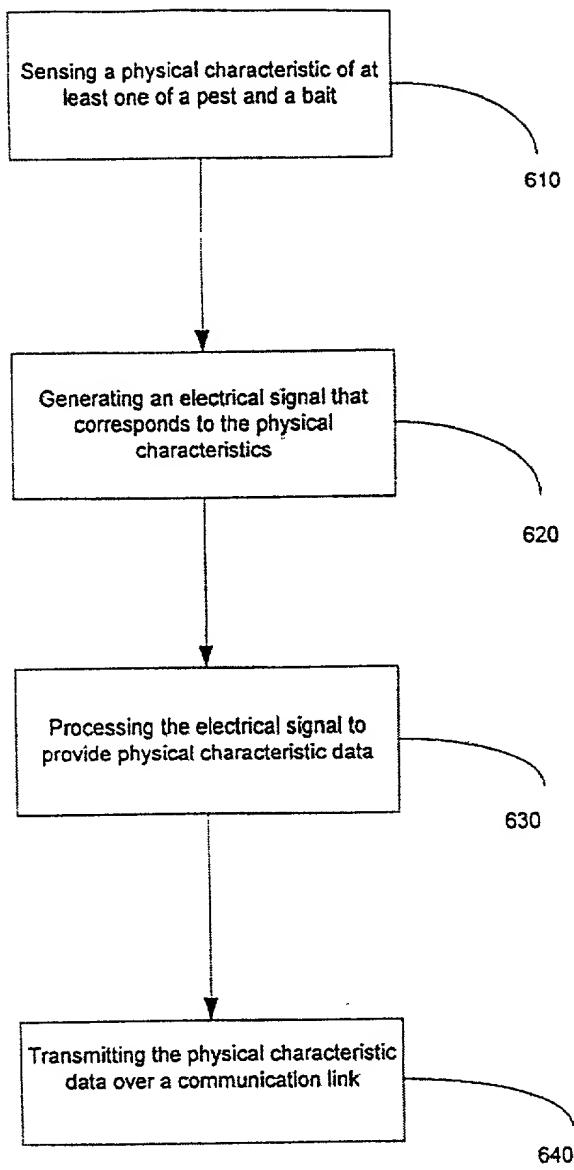


FIG. 6A

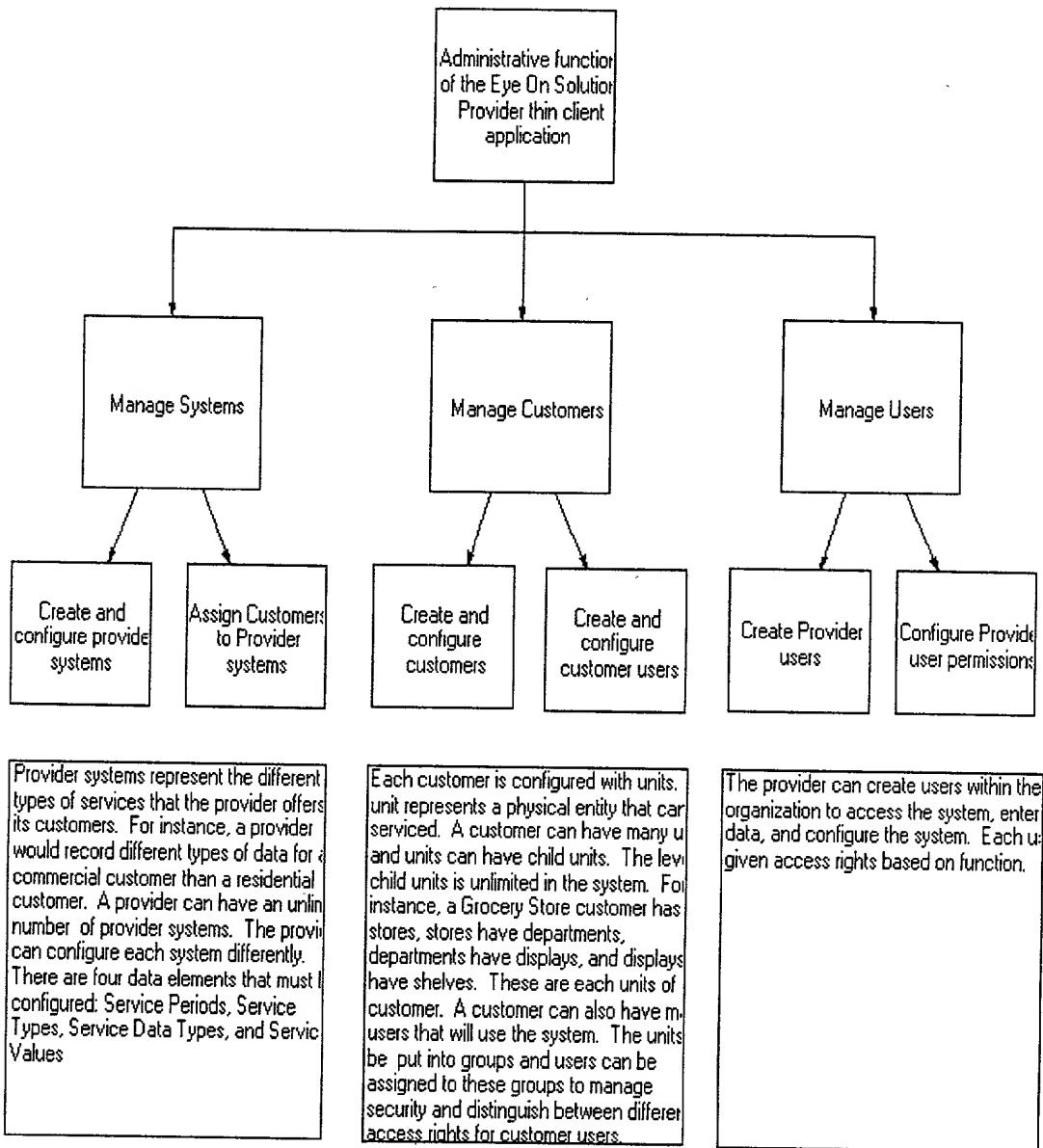


Fig. 6B

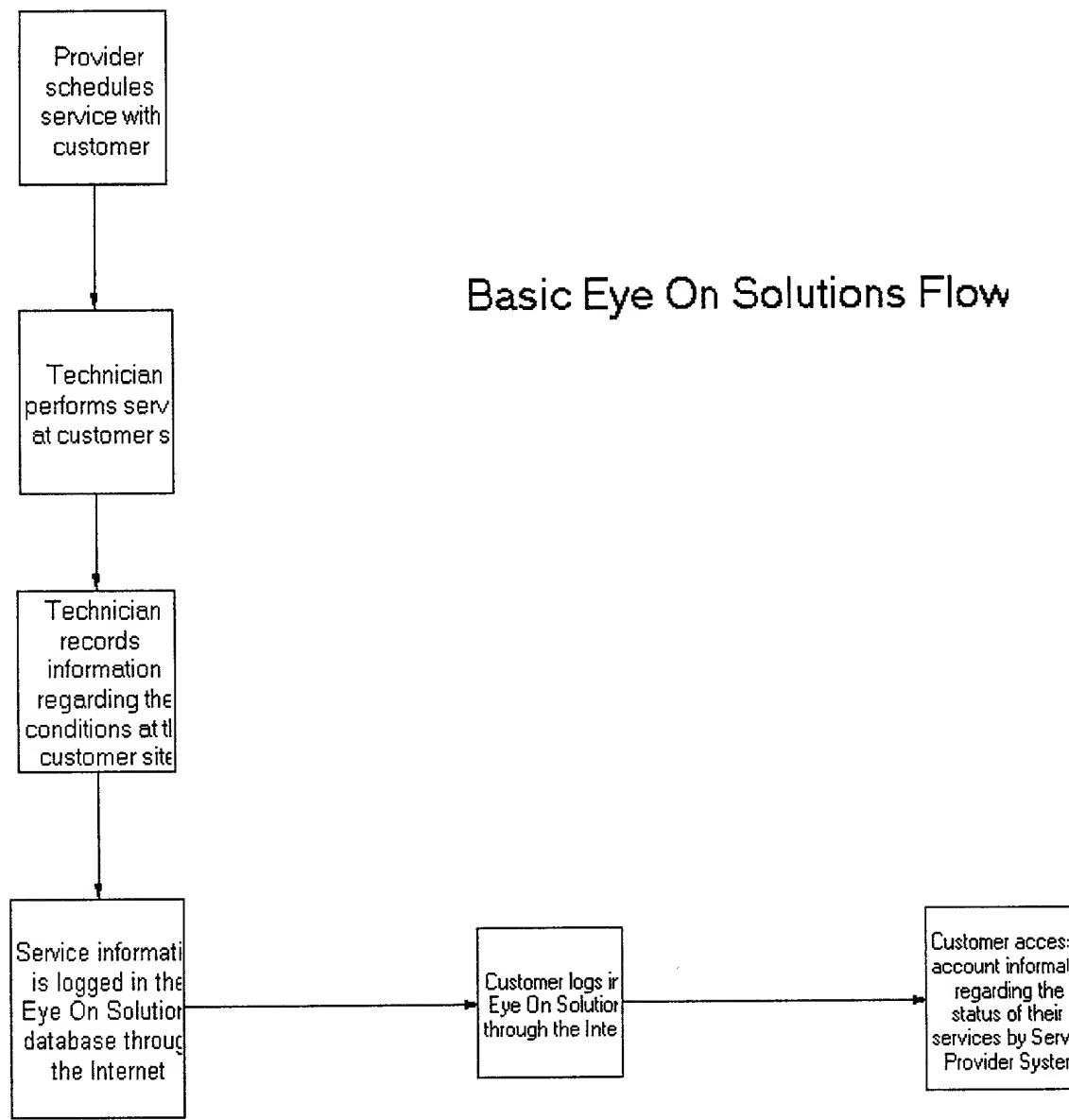


Fig. 6C

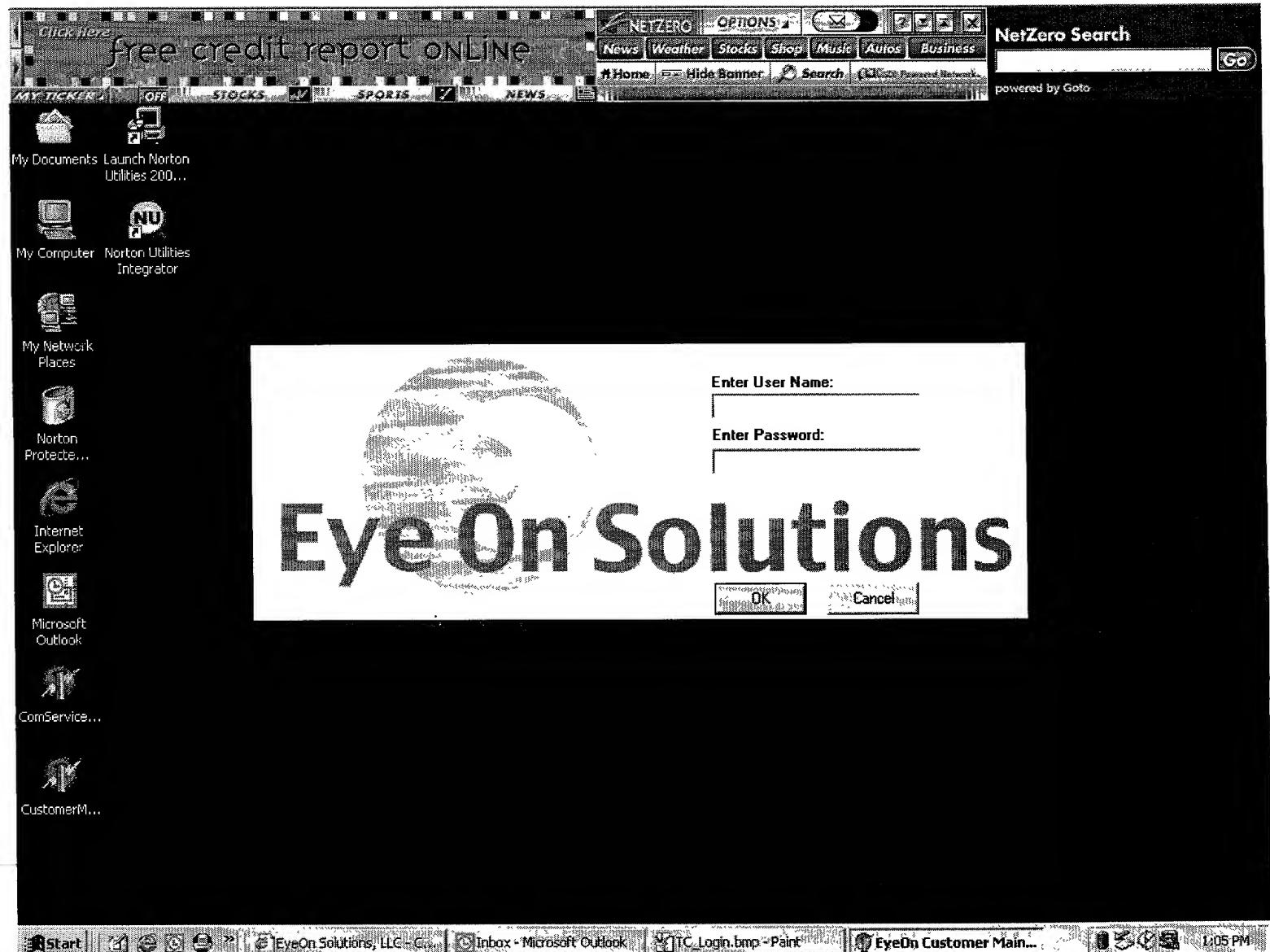


Fig 7A

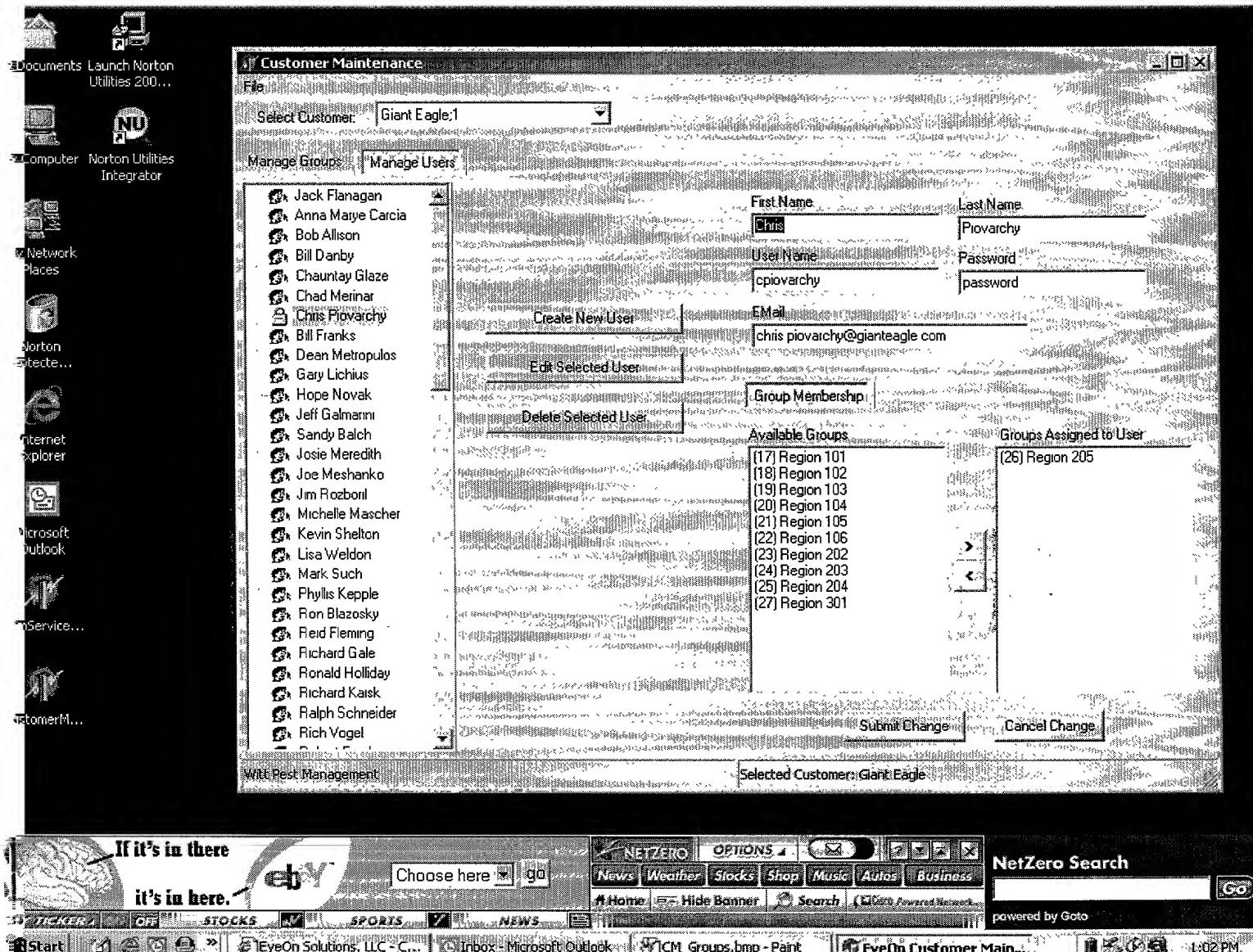


Fig 7B

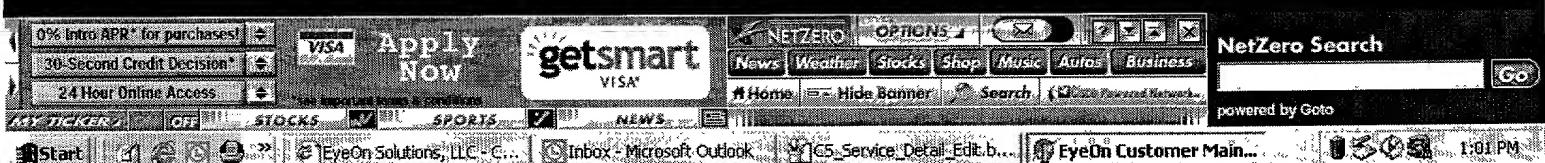
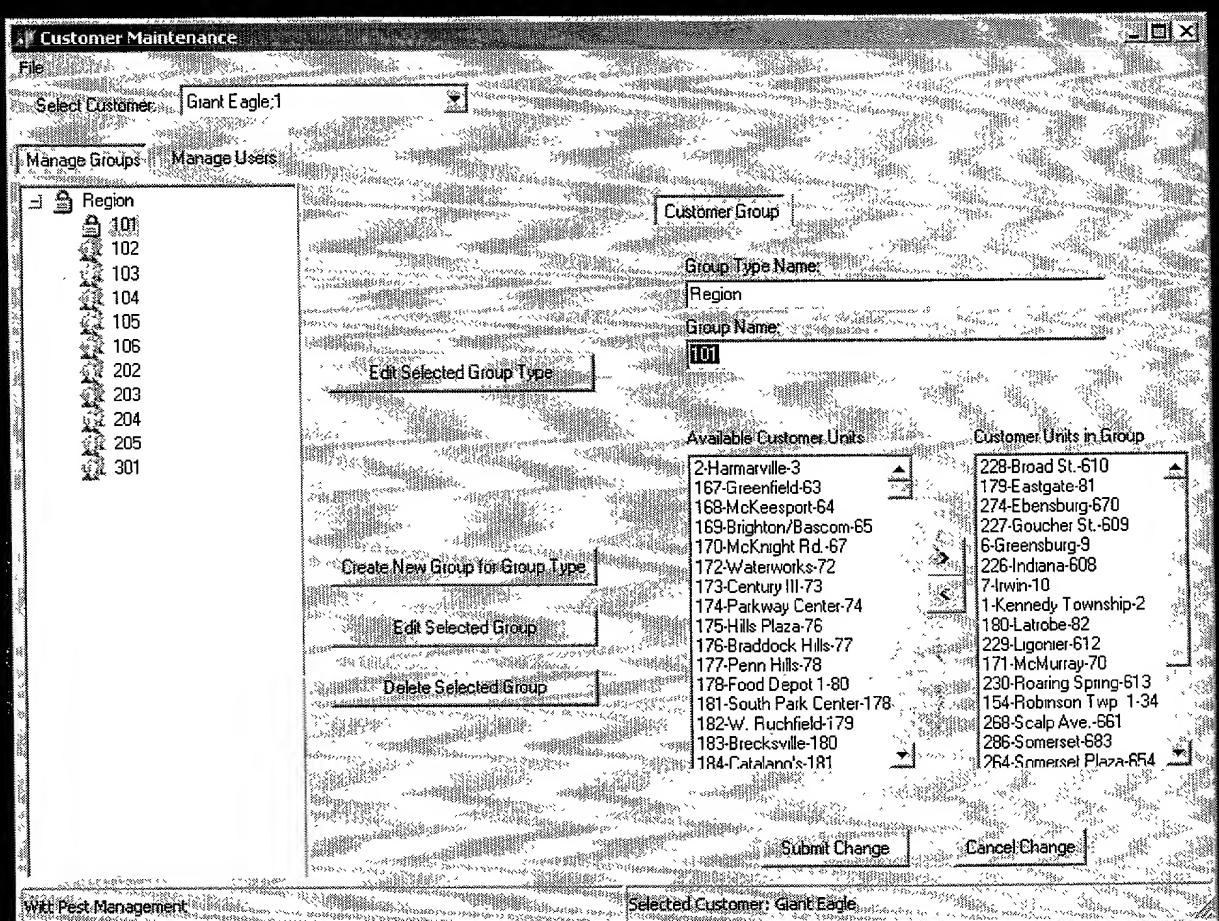


Fig 7C

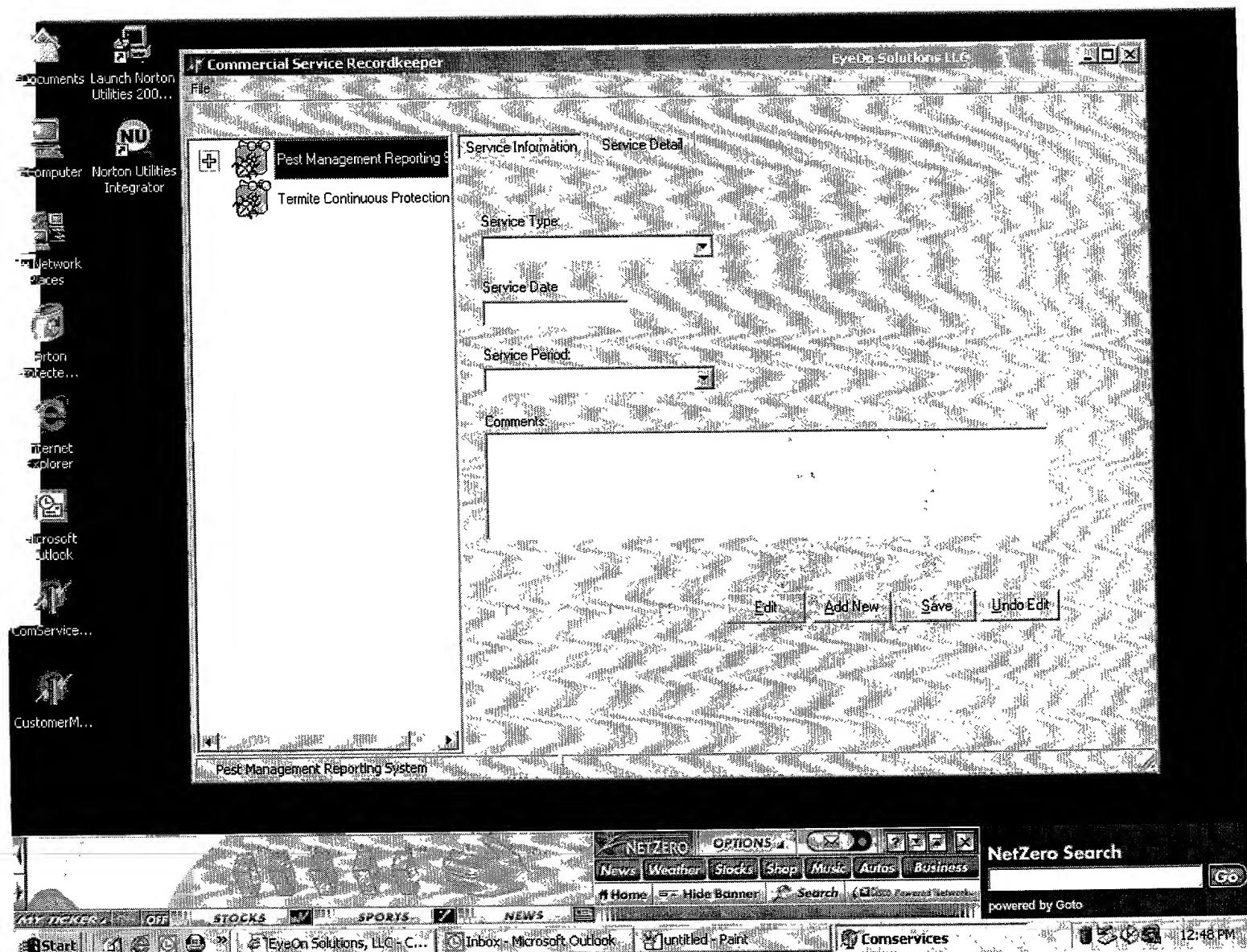


Fig 8A

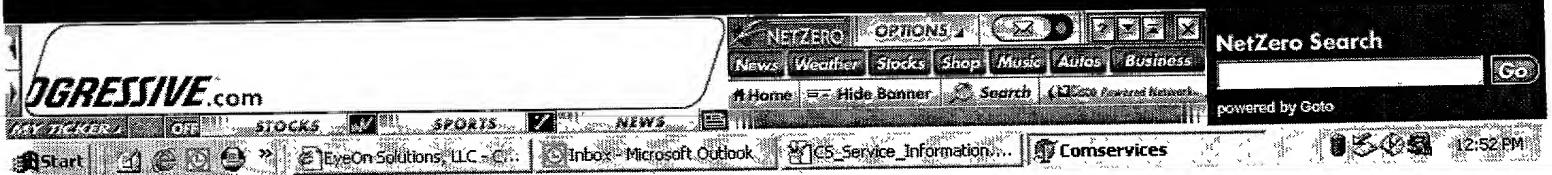
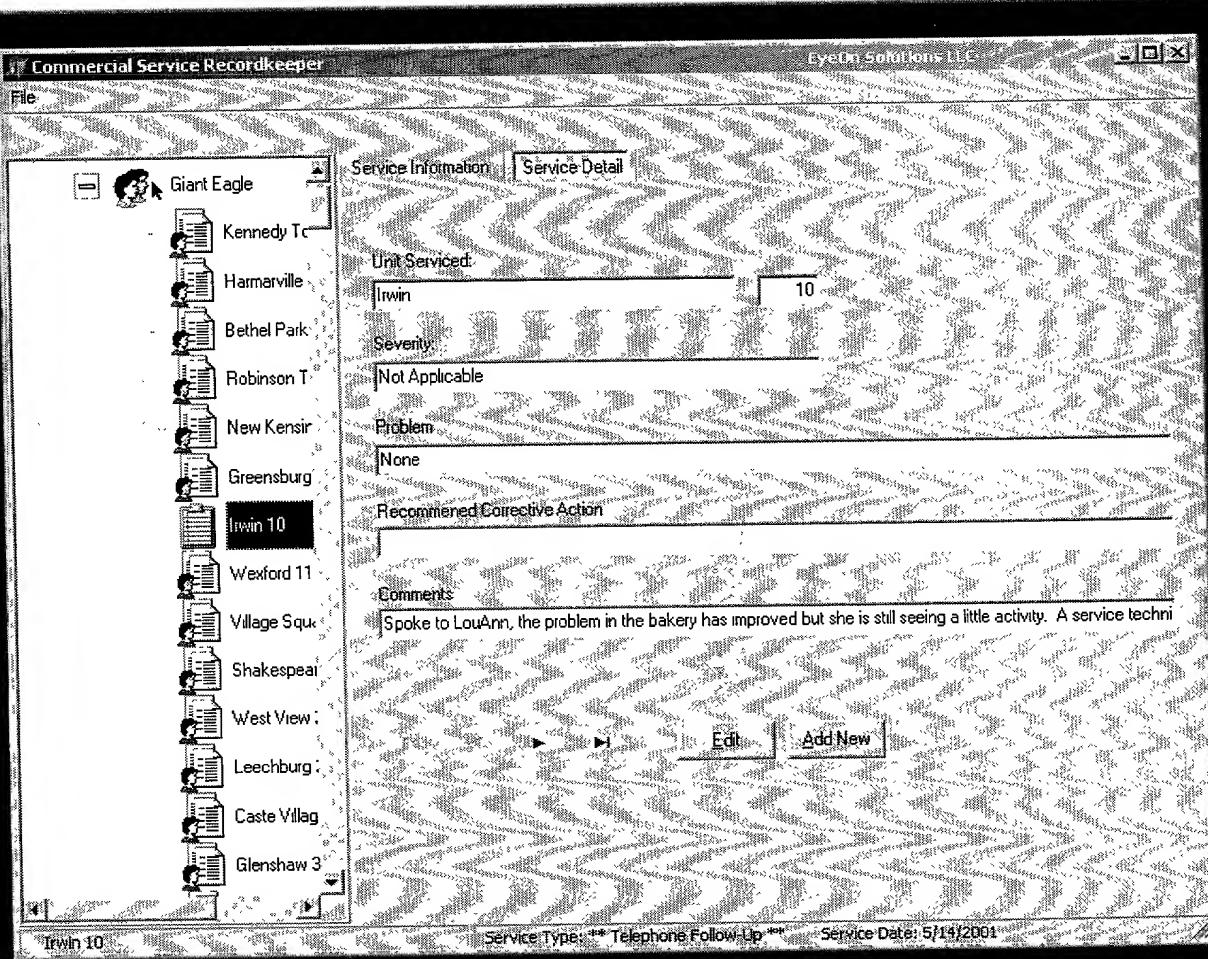


Fig 8B

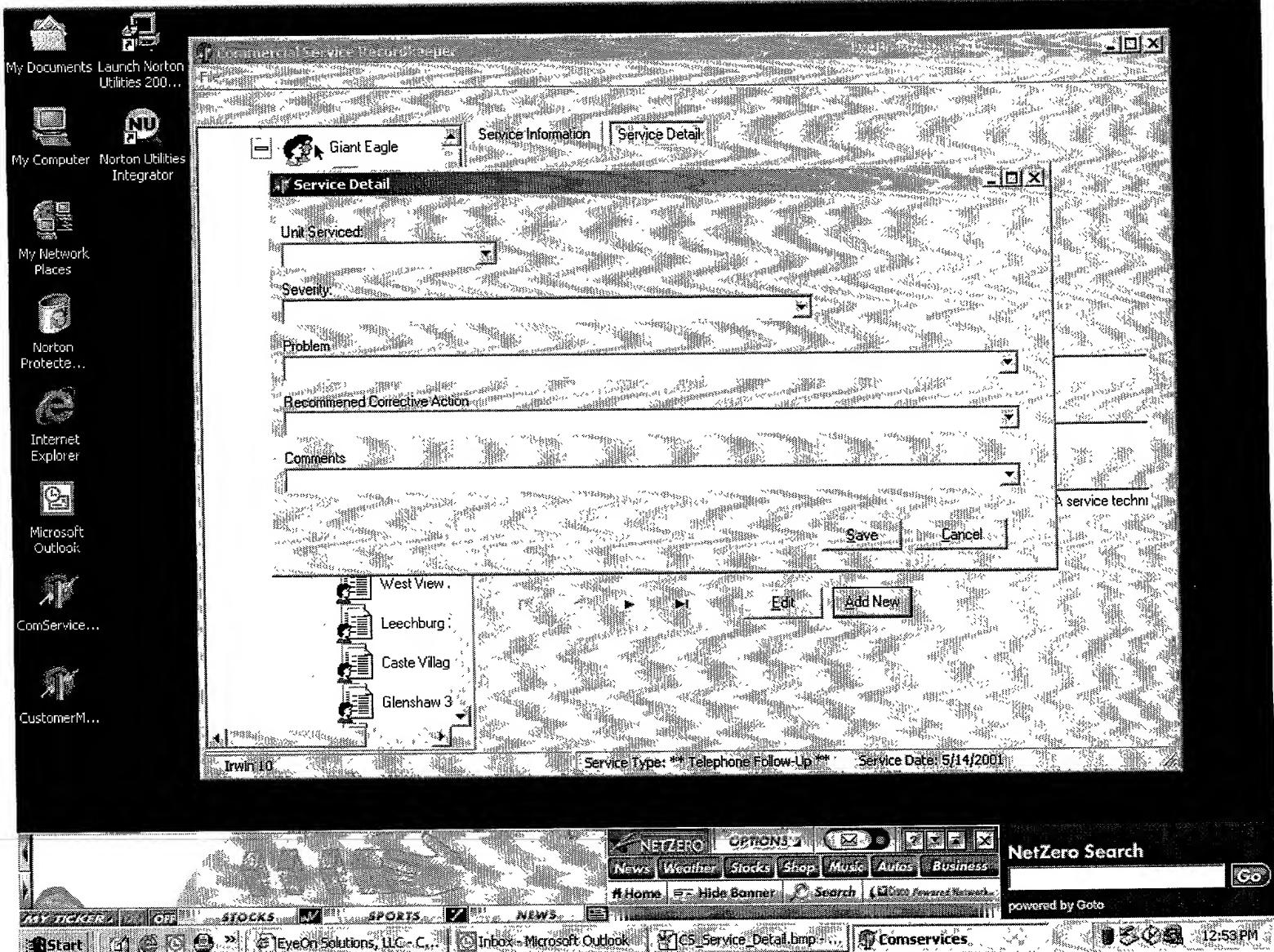


Fig 8C

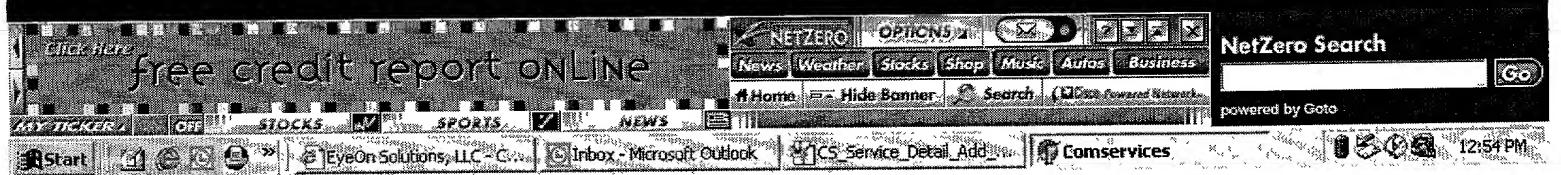
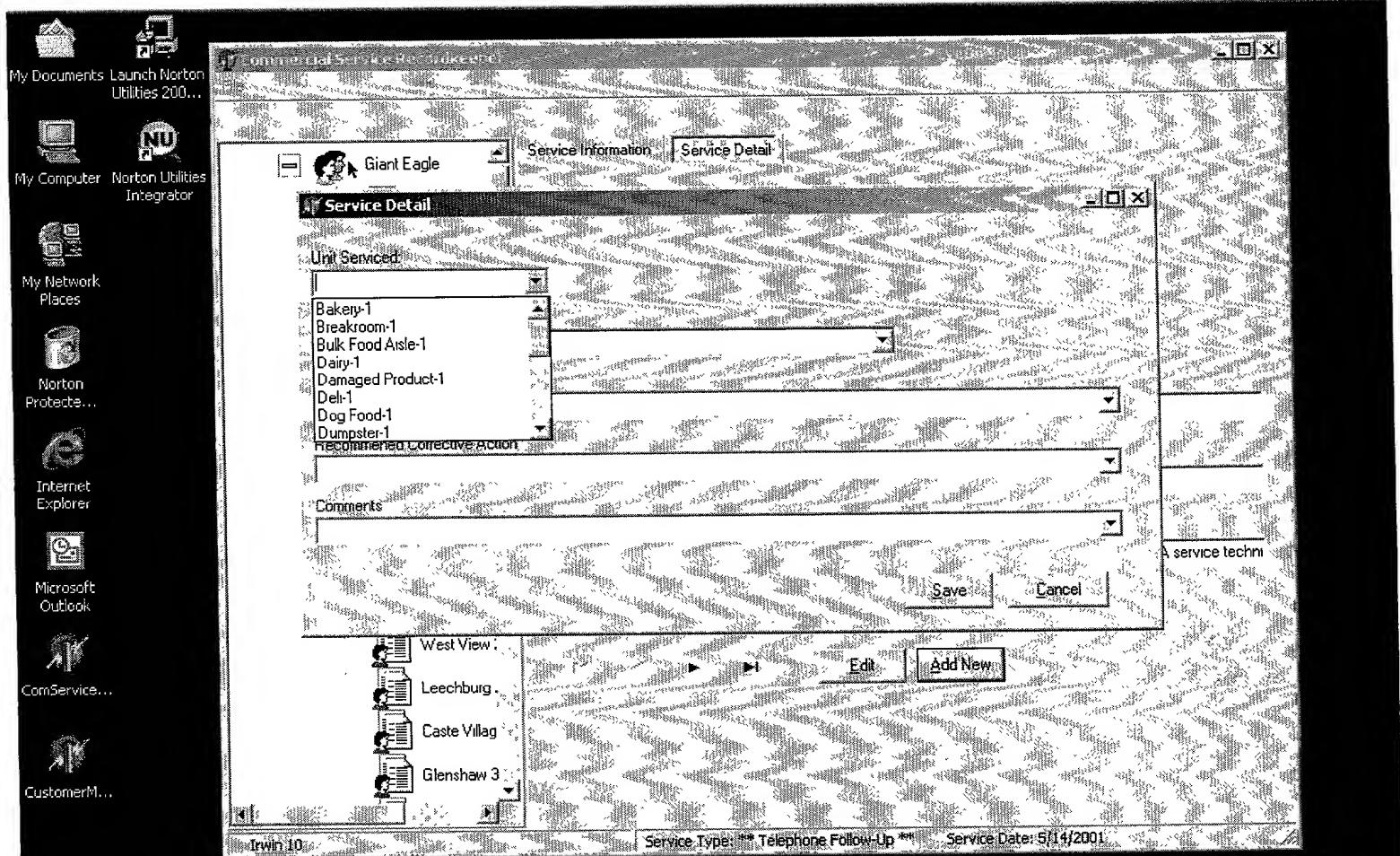


Fig 8D

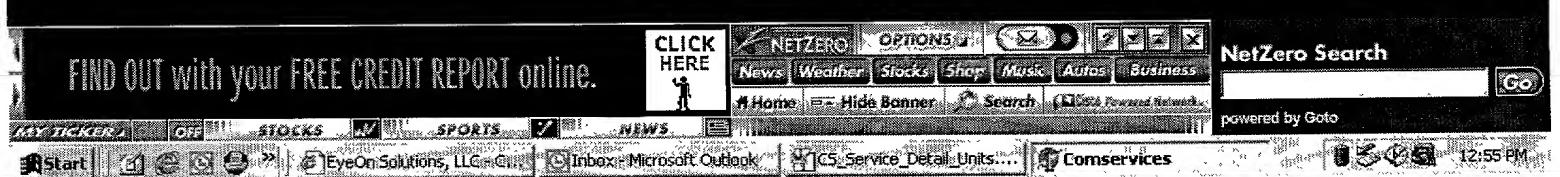
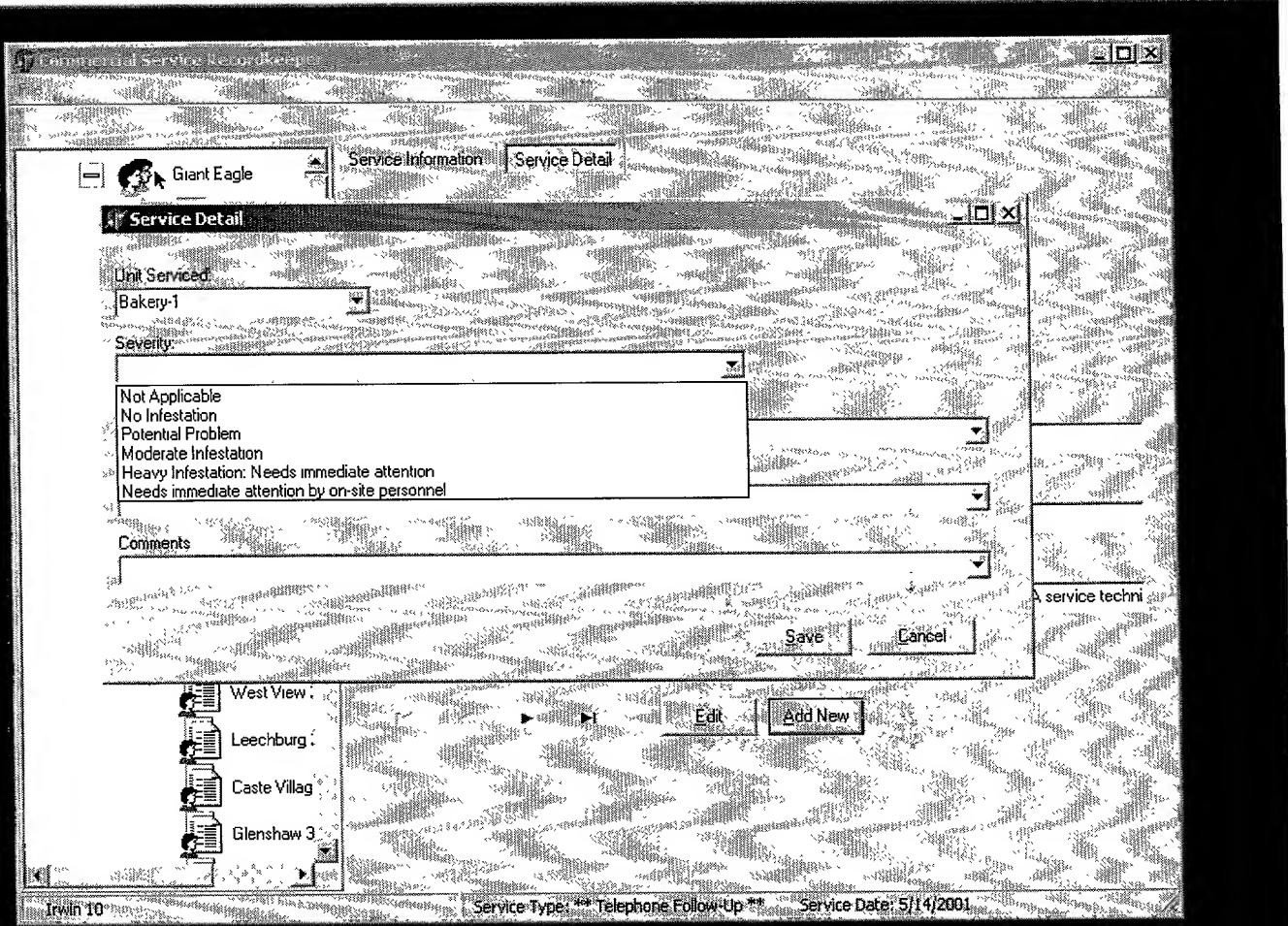


Fig 8E

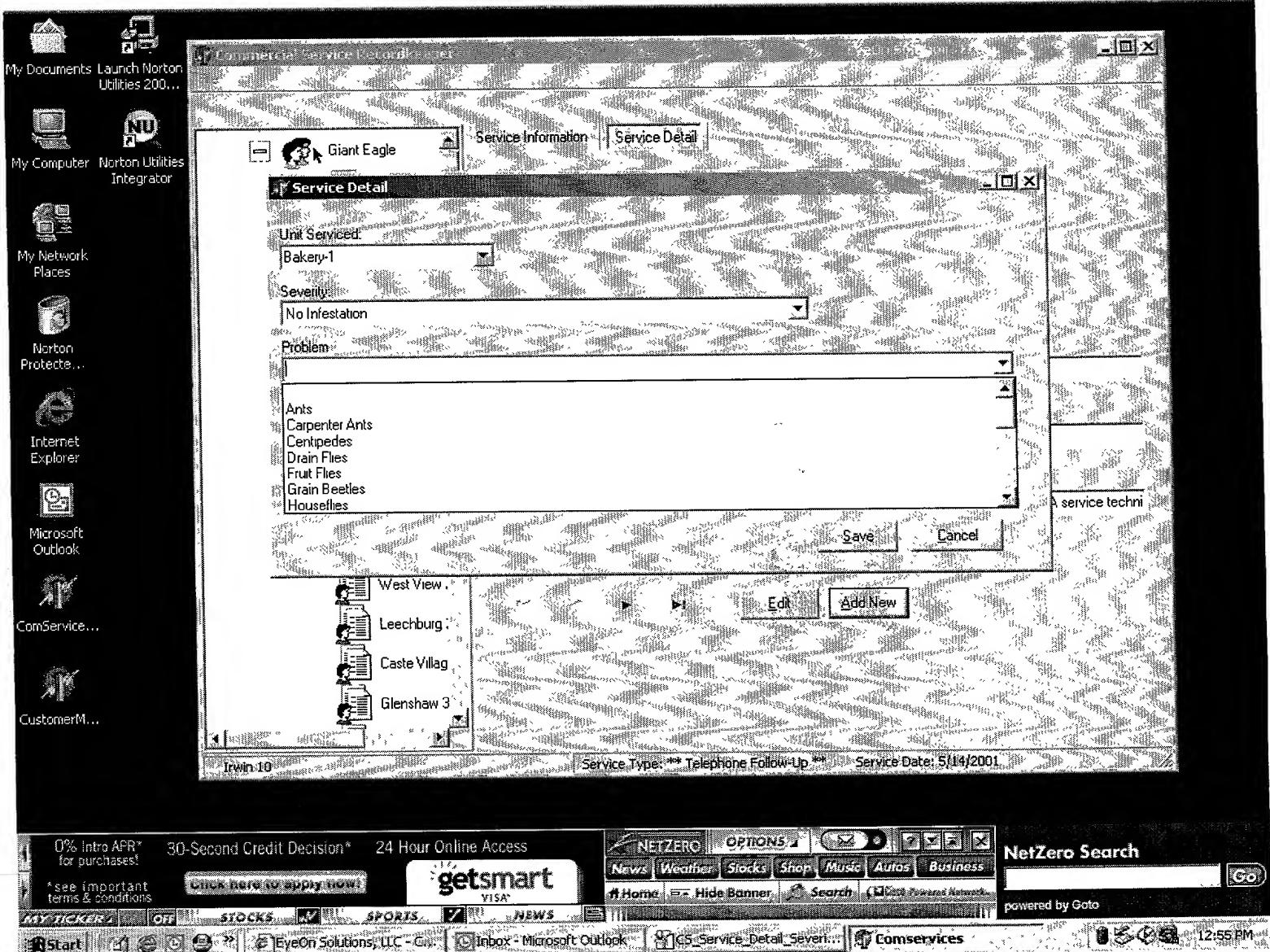


Fig 8F

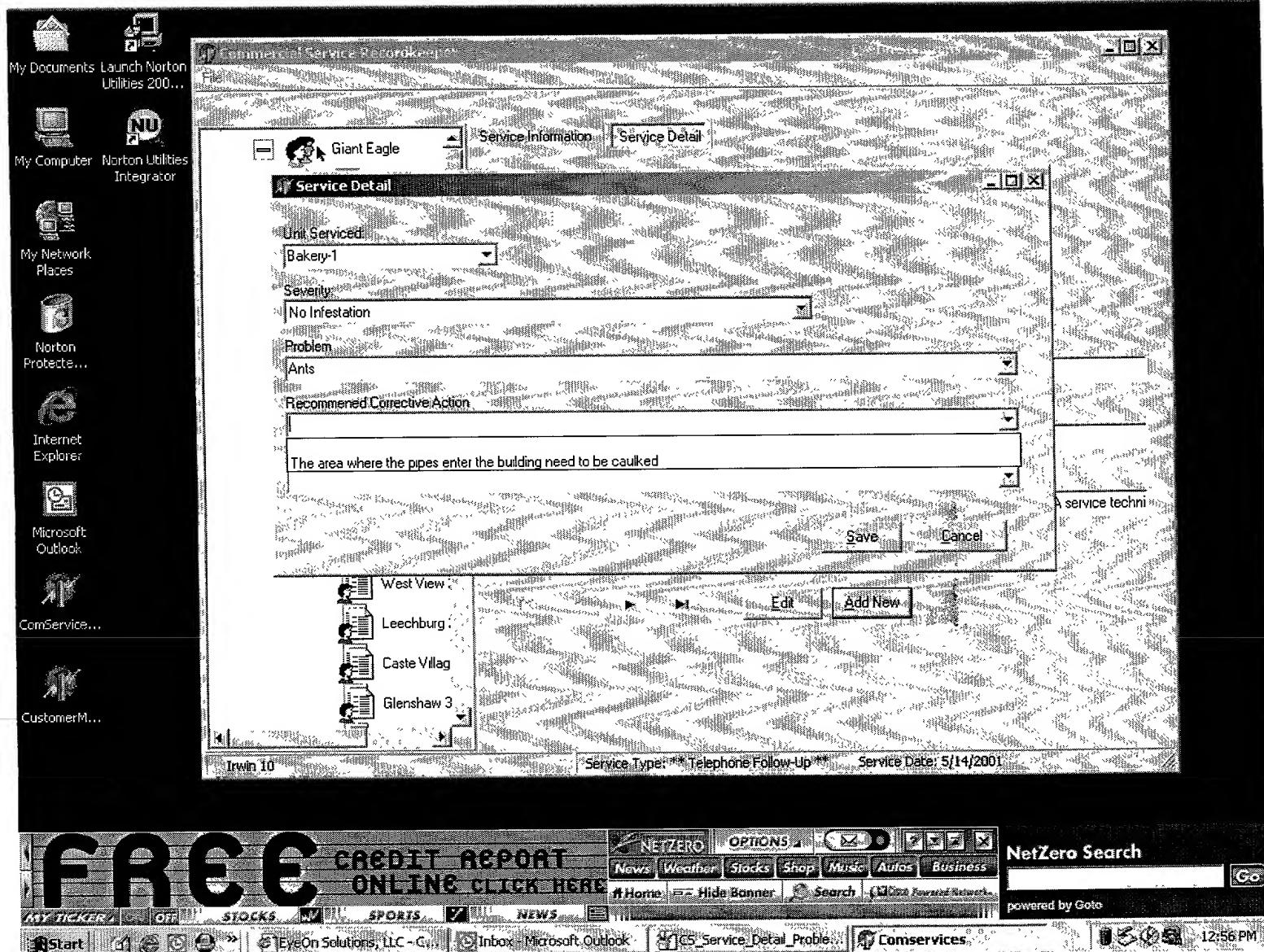


Fig 8G

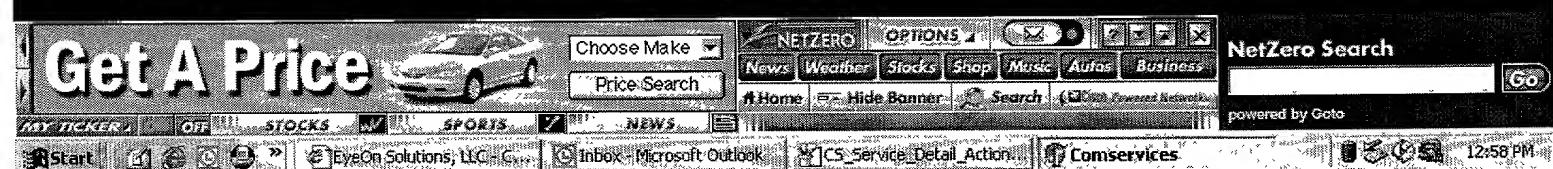
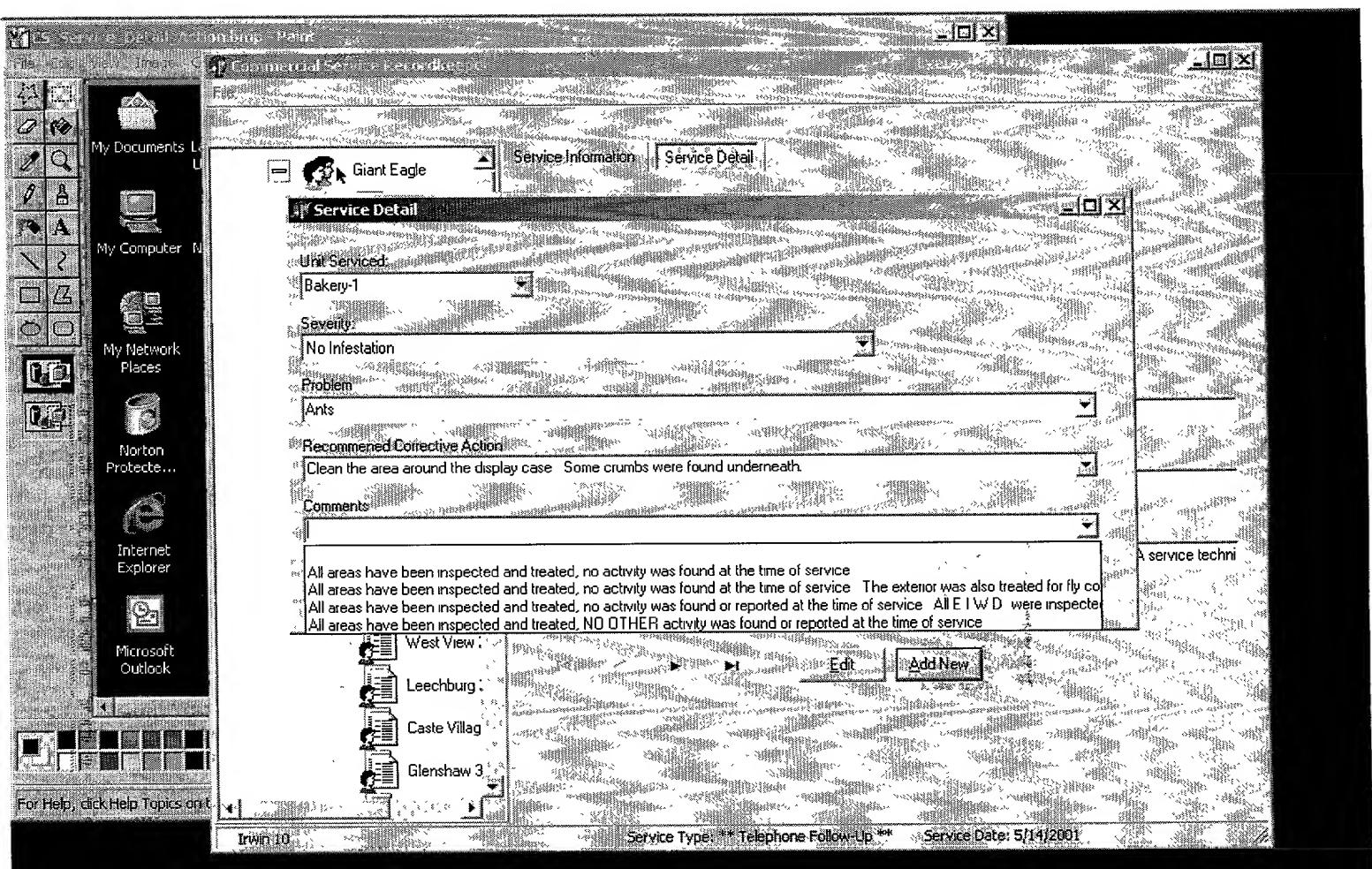


Fig 8H

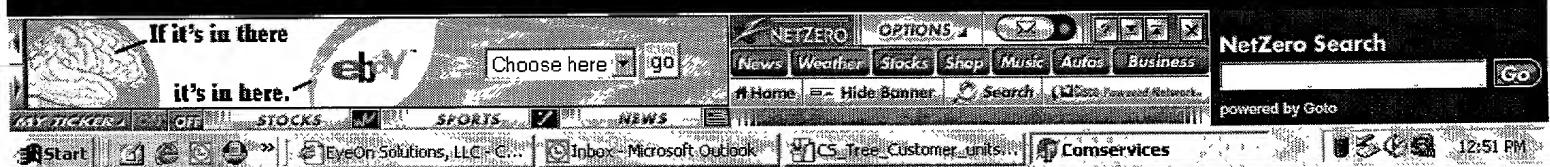
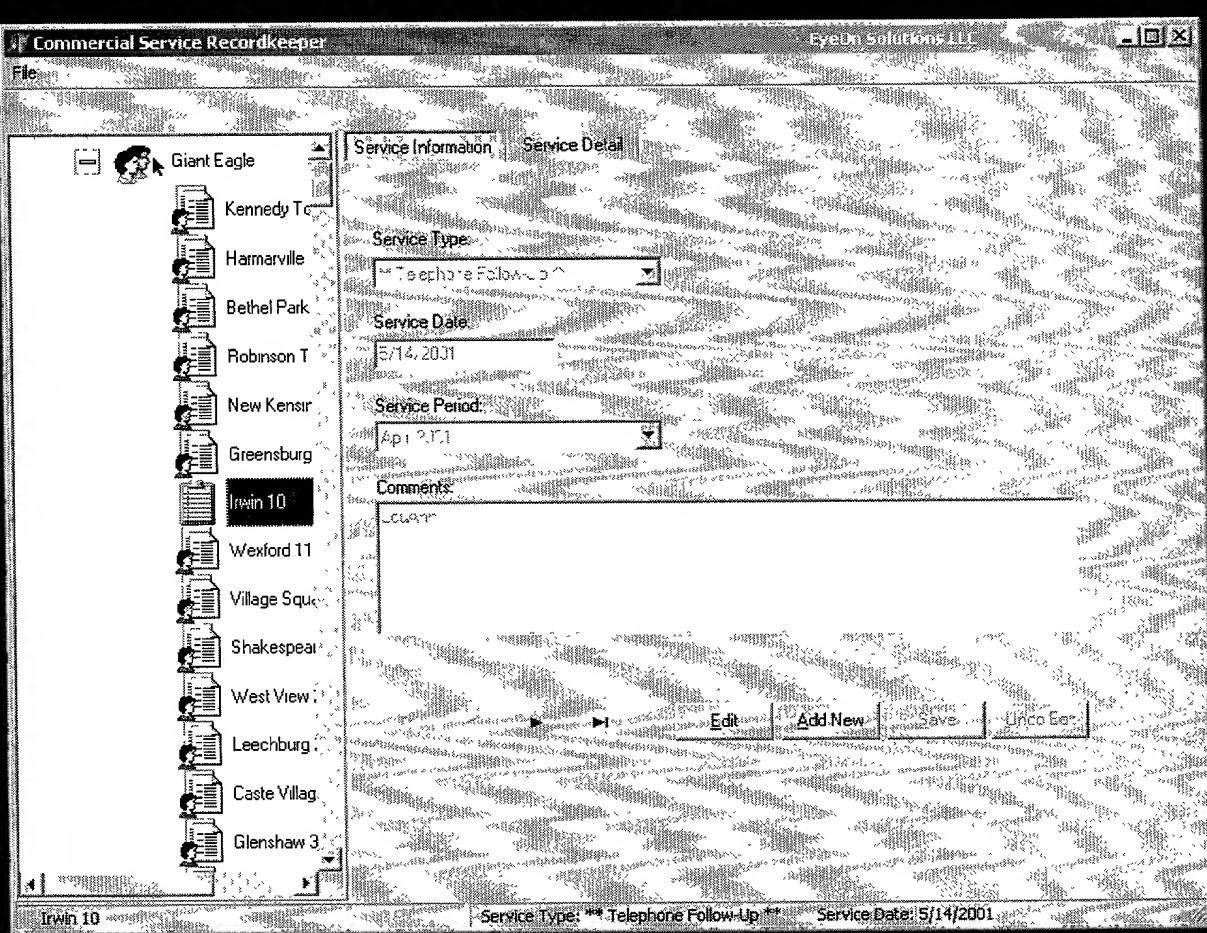


Fig 8I

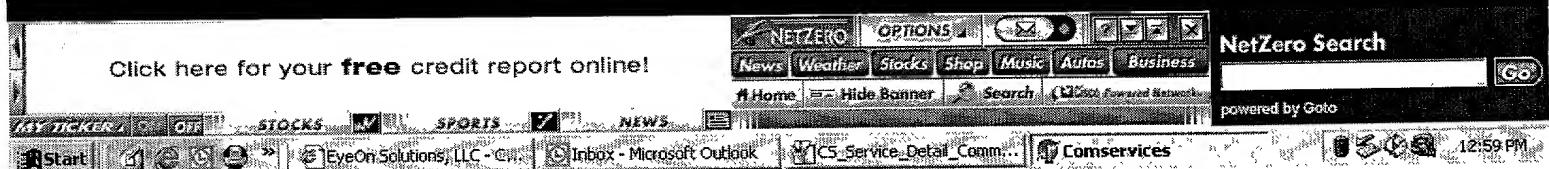
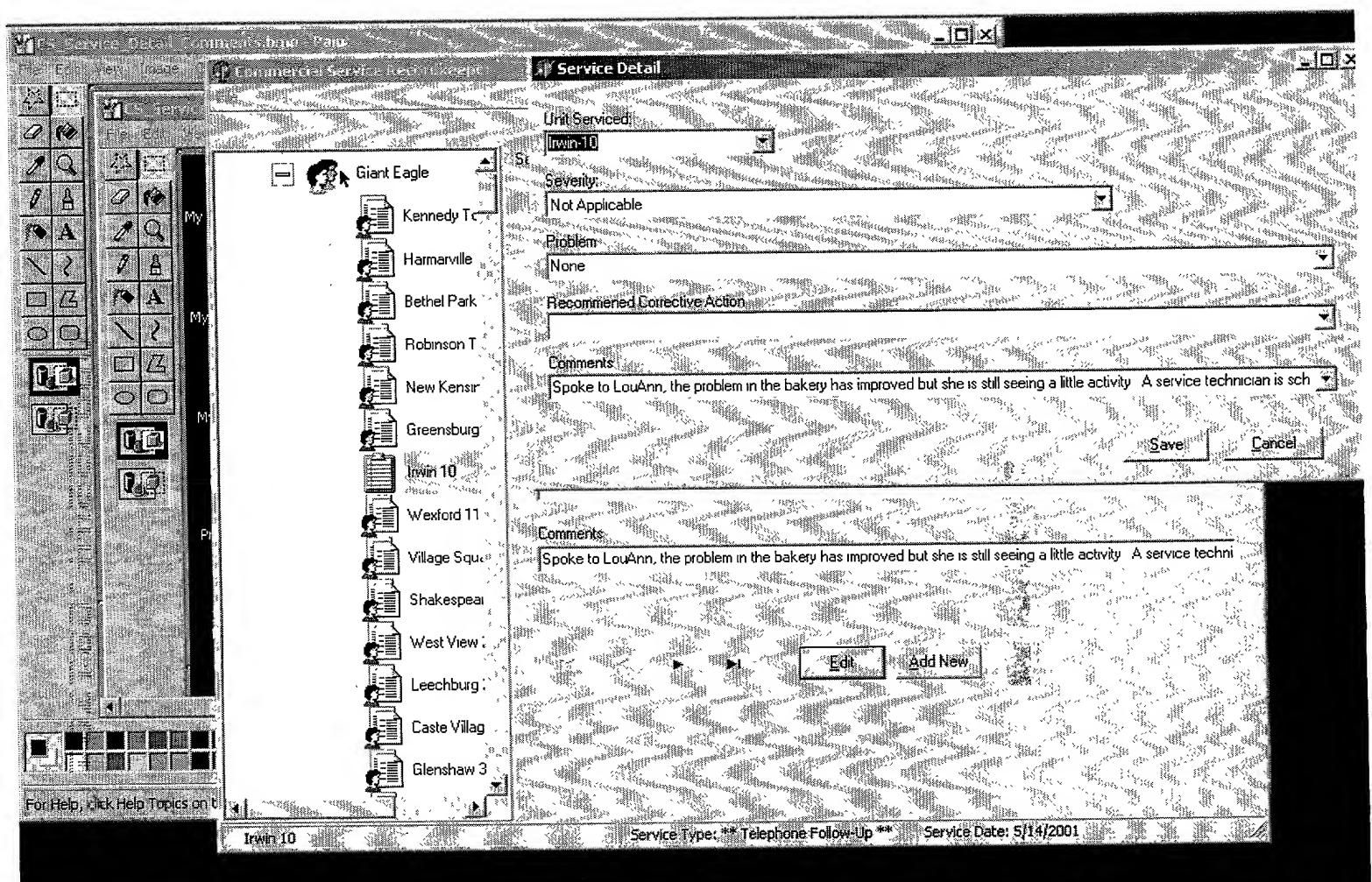


Fig 8J

www.witpestmanagement.com
John Doe

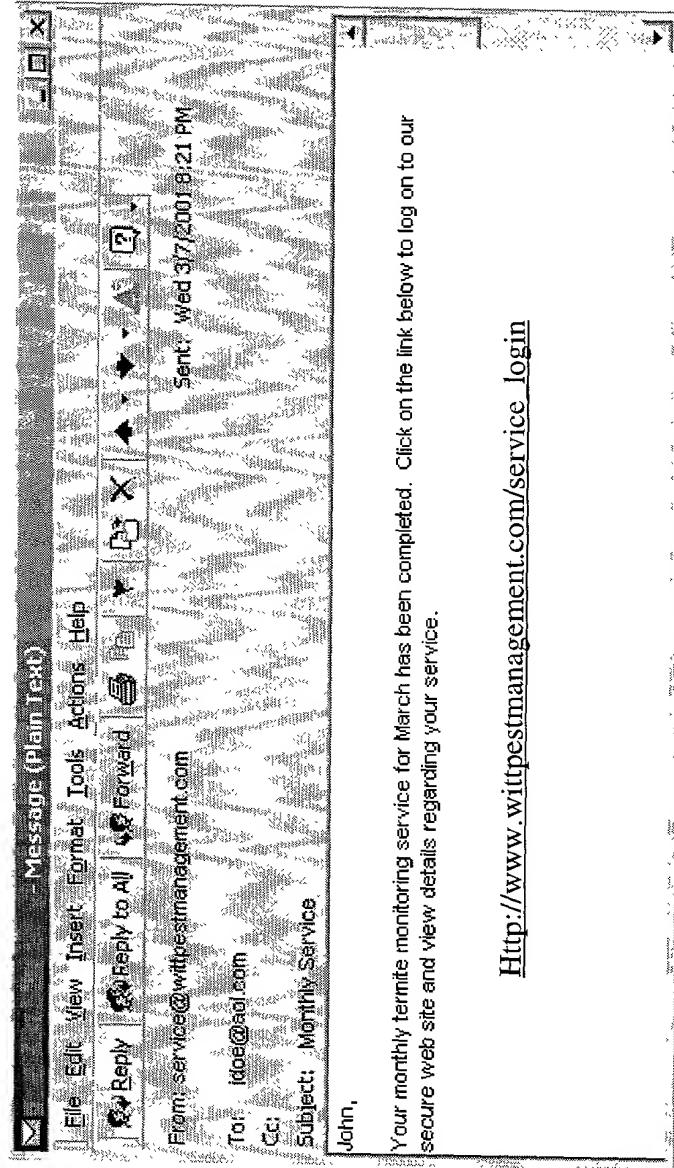
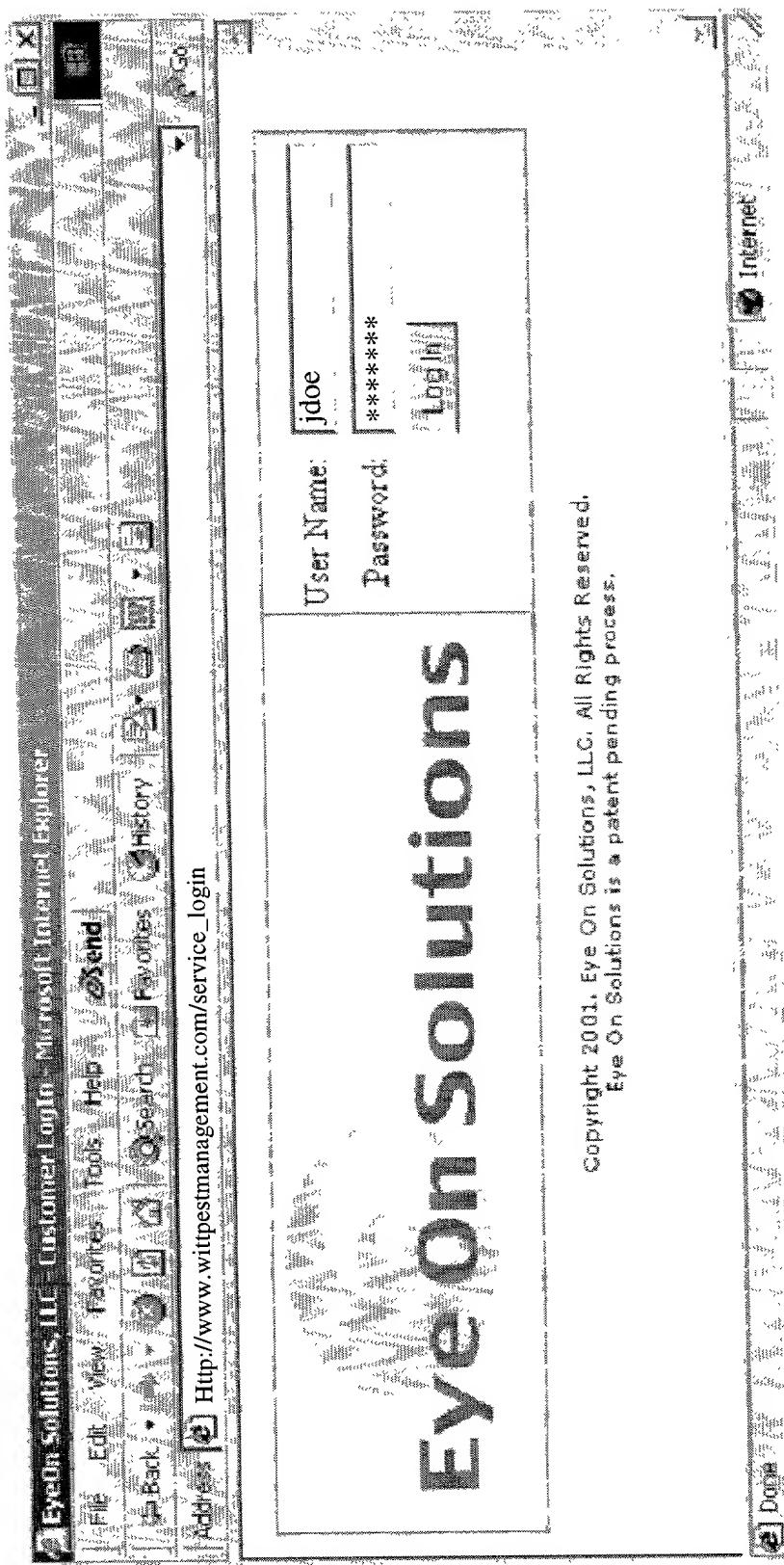


Fig 9A

Fig 9B

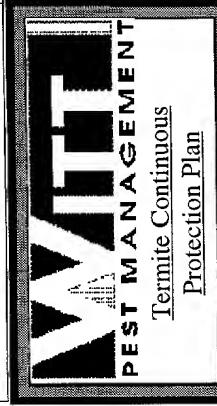


FIS 9C

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

EYE ON Solutions

WIT
PEST MANAGEMENT
Termite Continuous
Protection Plan



318 Longwood Drive
Pittsburgh, PA 15221

Site Overview

Last Service Date: March 3, 2001

Next Service Date: May 6, 2001

First Hit Date: June 12, 2000

Station Count: 31

Linear Footage: 145

Provider Update

We have recently changed our name to Witt Pest Management. This helps to demonstrate our commitment to service and to our customers.

Spring marks the beginning of termite season. For more information on how to identify a termite and what to do if you see them, please [click here](#).

Home

Customer Admin
Archivists
Logout

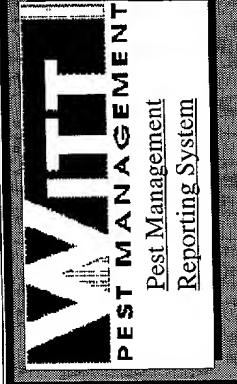
Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

Home
Customer Admin
Customer Providers
Logout

WIT
PEST MANAGEMENT
Pest Management
Reporting System



Watch-Gard Systems
Sanitation Evaluation
Reporting System

SONITROL
Security Real-Time
Reporting System

F19 9D

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions



Termite Continuous
Protection Plan

Account Status



Service Schedule



Building Layouts



Detail Reports



Send Your Comments
to WIT

Home Former Admin Current Providers Logout

Account Status

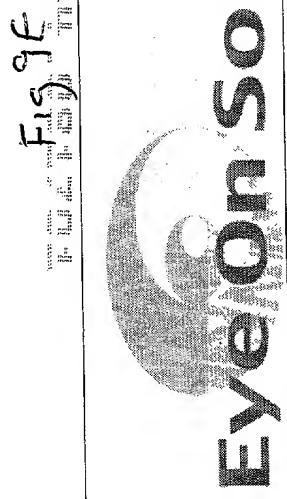
318 Longwood Drive
Pittsburgh, PA 15221

Open Invoices

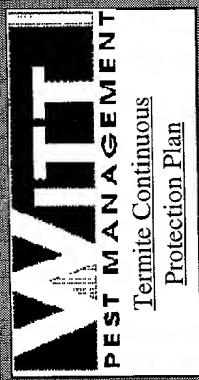
Date	Amount
03/10/2000	\$ 59.00

Past Payments

Date	Amount
10/16/2000	\$ 59.00
11/12/2001	\$ 59.00
12/16/2000	\$ 59.00
01/20/2001	\$ 59.00
02/16/2001	\$ 59.00
03/16/2000	\$ 59.00



Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

Home
Customer Admin
Provider
Logout

Service Schedule

318 Longwood Drive

Pittsburgh, PA 15221

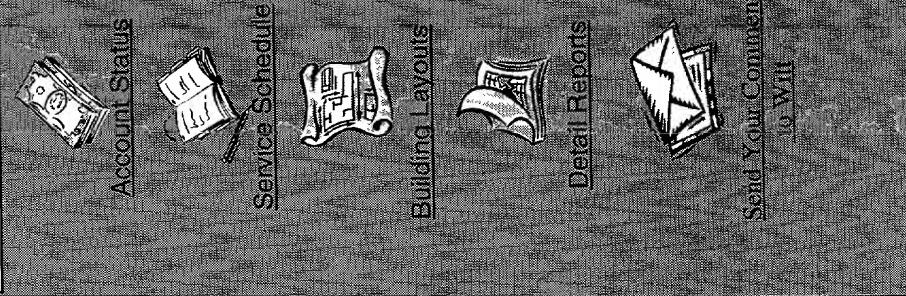
Day View Week View Month View Year View



March 2001

Go To
Today

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				



Eye On Solutions

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

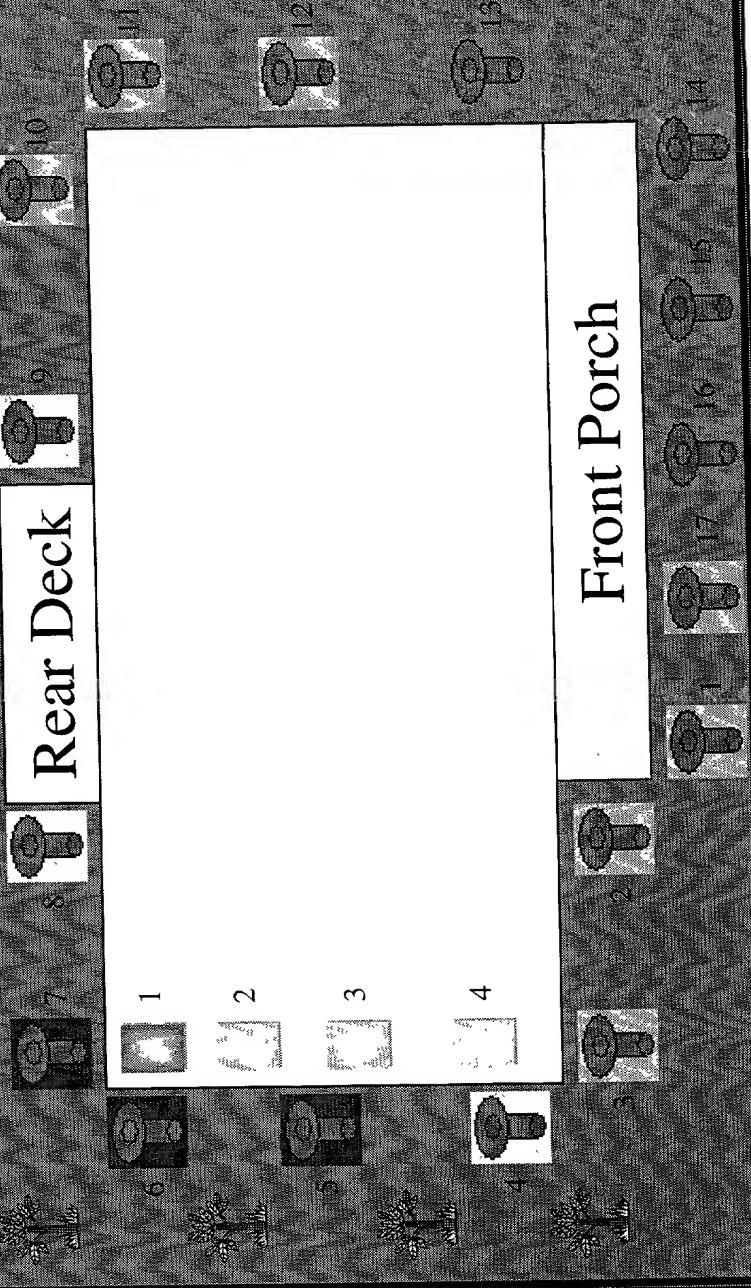


Building Layout

318 Longwood Drive

Pittsburgh, PA 15221

Rear Deck



Front Porch

EOS 96

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

[Home](#)
[Customer Admin](#)
[Search Providers](#)
[Logout](#)



PEST MANAGEMENT
Termite Continuous
Protection Plan



Account Status



Service Schedule



Building Layouts



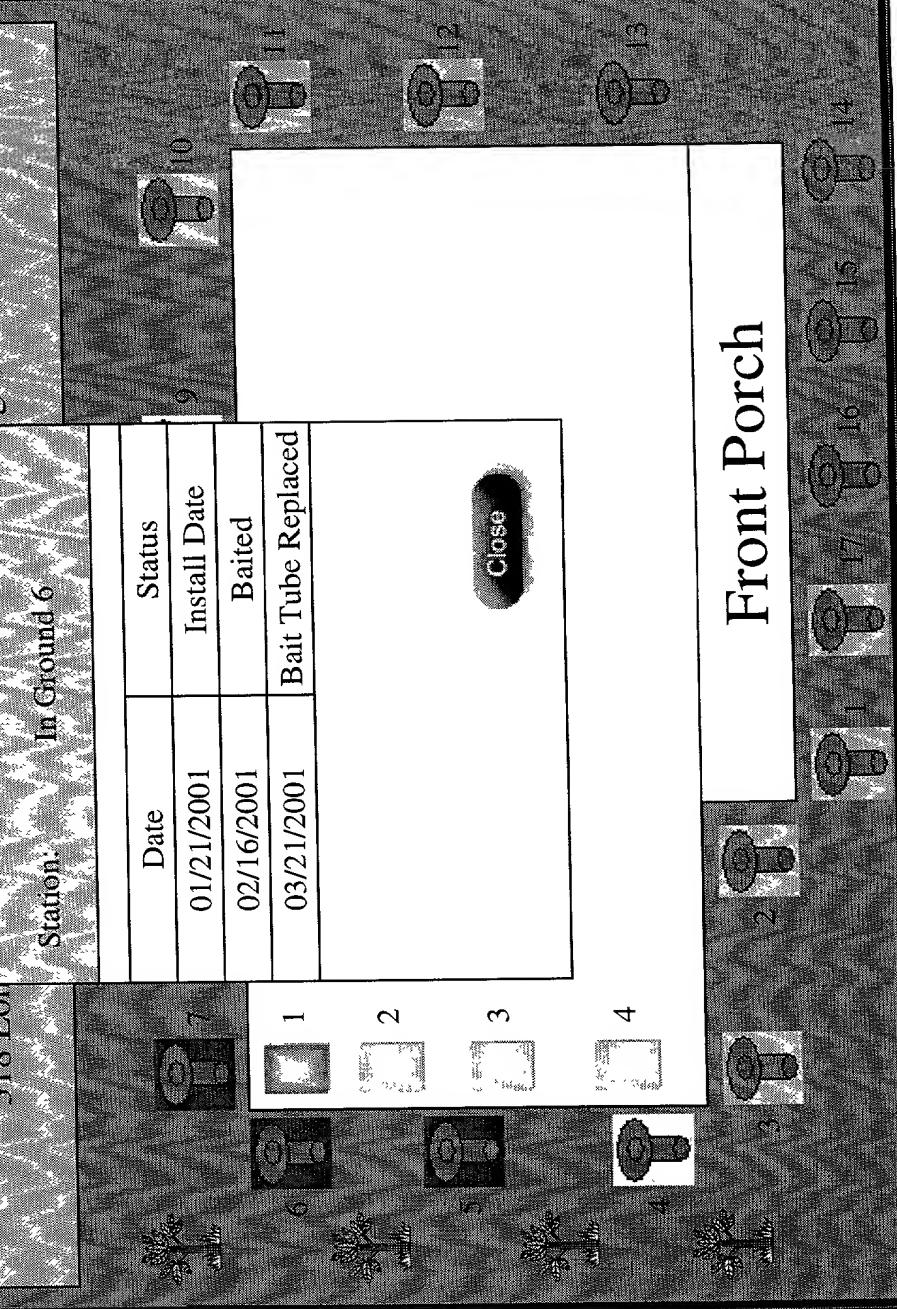
Detail Reports



Send Your Comments
to WTT

Building Layout

Location: 318 Longwood Drive
Station: In Ground 6



Front Porch

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Eye On Solutions

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

PEST MANAGEMENT

Termite Continuous
Protection Plan



Account Status



Service Schedule



Building Layouts



Detail Reports



Send Your Comments
to Web

Detail Report

Pittsburgh, PA 15221

318 Longwood Drive

Detail Report - Enter Report Criteria

▼
Property:

▼
Service Period:

Station: to

Service Date Range:

RESET

SUBMIT

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

F15 91

Home
Former Admin
Tech Providers
Logout

PEST MANAGEMENT
Termite Continuous
Protection Plan

Account Status Service Schedule Building Layouts Detail Reports Send Your Comments

Detail Report

Pittsburgh, PA 15221
318 Longwood Drive

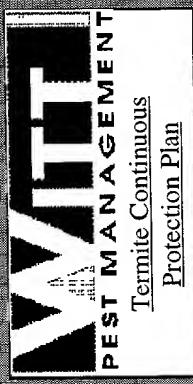
Detail Report - Enter Report Criteria

Property:
Service Period:
Station:
Service Date Range:
In Ground 1
In Ground 2
In Ground 3
In Ground 4
In Ground 5
In Ground 6
In Ground 7

SUBMIT **RESET**

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions



Termite Continuous
Protection Plan

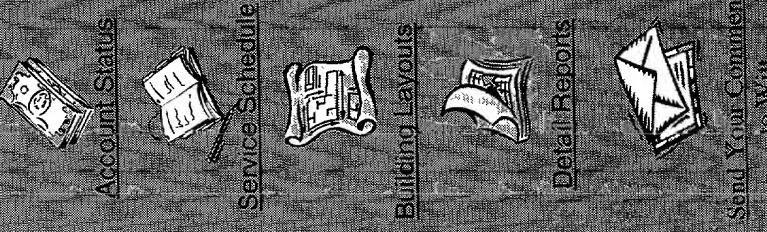


Fig 9J

Detail Report

Pittsburgh, PA 15221

318 Longwood Drive

Detail Report - Enter Report Criteria

In Ground 6 ▶

Station: ▶

Service Date Range: 01/01/2001 to 03/31/2001

Property: ▶

Service Period: ▶

RESET

SUBMIT

Witt Pest Management

3/23/2001 10:34:31 AM

Termite Continuous Protection Plan

DETAIL REPORT

318 Longwood Drive

Pittsburgh, PA 15221

Station In Ground No. 6

Service Type: Continuous Protection

Service Date: 01/21/2001

Service Period: February 2001

Unit	Value	Status	Condition of Termites	Conditions Found
In Ground 6	1	Install Date	N/A	N/A

Station In Ground No. 6

Service Type: Continuous Protection

Service Date: 02/16/2001

Service Period: March 2001

Unit	Value	Status	Condition of Termites	Conditions Found
In Ground 6	3	First Hit	Active	Leaking downspouts.
In Ground 6	3	Baited	N/A	N/A

Station In Ground No. 6

Service Type: Continuous Protection

Service Date: 03/21/2001

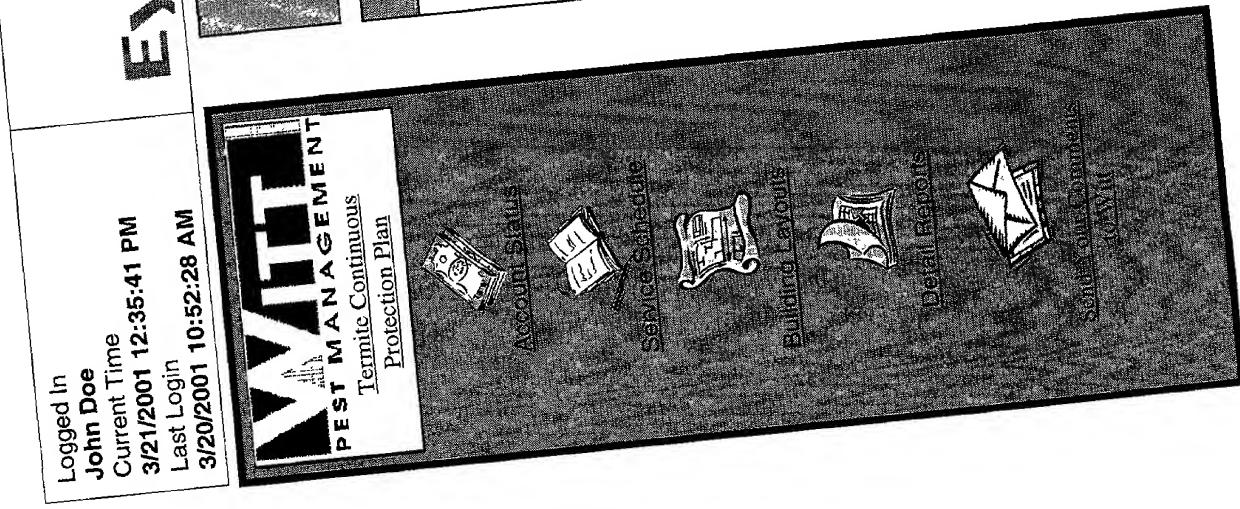
Service Period: March 2001

Unit	Value	Status	Condition of Termites	Conditions Found
In Ground 6	2	Bait tube replaced	Termites changing color to milky white.	Leaking downspouts.

Fig 9K

Fig 9L

The screenshot shows a software application window titled "Eye On Solutions". In the top left corner, there is a status bar displaying user information: "Logged In John Doe", "Current Time 3/21/2001 12:35:41 PM", "Last Login 3/20/2001 10:52:28 AM". The main area features a large title "Eye On Solutions" with a stylized eye icon. Below the title, there is a navigation menu with items: "Logout", "Admin", "Providers", and "Logout". A secondary menu is visible on the right side of the title bar. The central part of the screen is a "Compose Email" window. It includes fields for "Subject:" and "Message:", both currently empty. To the right of these fields are two buttons: "RESET" and "SUBMIT". Above the message field, there is a placeholder text: "Enter your comments and click send". The background of the application has a dark theme with some graphical elements like a mail icon.



Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10A

The screenshot shows a web-based application interface. At the top, there is a navigation bar with links: Home, Admin, Customer Providers, and Logout. Below this is a header section with the "Eye On Solutions" logo and the text "Customer Administration". The main content area contains the text "You can use this interface to administer your sites." A large, empty rectangular box occupies most of the right side of the screen.

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Home
Admin
Customer Providers
Logout

Eye On Solutions

Customer Administration

You can use this interface to administer your sites.

The screenshot shows a web-based application interface. At the top, there is a navigation bar with links: Group Administration, Email Administration, and User Administration. The main content area features a large, stylized graphic of a pest control worker carrying equipment. To the left of the graphic is the "PEST MANAGEMENT" logo and the text "Pest Management Reporting System".

Group Administration

Email Administration

User Administration

PEST MANAGEMENT

Pest Management Reporting System

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10B

The screenshot displays several windows of the Eye On Solutions software:

- Top Navigation Bar:** Home, Customer Admin, Group Providers, Logout.
- Main Window (Title: Eye On Solutions):** Displays user information: Logged In John Doe, Current Time 3/21/2001 12:35:41 PM, Last Login 3/20/2001 10:52:28 AM.
- Customer Administration Window:** Displays "Customer Administration".
- Group Administration Window:** Displays "Group Administration".
- Groups List:** Groups: Regions
 - 101
 - 102
 - 103
 - 104
 - 105
- Bottom Navigation Bar:** Group Administration, Email Administration, User Administration.

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10C

The screenshot displays two main windows of the Eye On Solutions application.

Customer Administration Window:

- Header: Home, Customer Admin, Rich Providers, Logout
- Main Content: A large title "Eye On Solutions" with a circular logo containing a stylized eye.
- Left Sidebar: "PEST MANAGEMENT" logo, "Pest Management Reporting System".
- Right Sidebar: "Customer Administration" and "Group Administration" buttons.
- Content Area:
 - Section: Groups:
 - Table:

Regions	101	102	103	104	105
 - Buttons: Create New Group Type, Create New Group, Edit Selected Group, Rename Selected Group Type.

Group Administration Window:

- Header: Home, Customer Admin, Rich Providers, Logout
- Main Content: A large title "Customer Administration" with a circular logo containing a stylized eye.
- Left Sidebar: "PEST MANAGEMENT" logo, "Pest Management Reporting System".
- Right Sidebar: "Group Administration" button.
- Content Area:
 - Section: Groups:
 - Table:

Regions	101	102	103	104	105
 - Buttons: Create New Group Type, Create New Group, Edit Selected Group, Rename Selected Group Type.

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10D

Eye On Solutions

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

PEST MANAGEMENT
Pest Management Reporting System

Customer Administration

Group Name:

Available Units:

- Stores
 - 10: Georgetown
 - Departments
 - Bakery
 - Deli
 - Prepared Foods
 - 15: Arlington
 - Departments

Group Administration

Selected Units:

- Stores
 - 20: Clarendon
 - Departments
 - Bakery
 - Deli
 - Prepared Foods
 - 25: Rockville
 - Departments

Email Administration

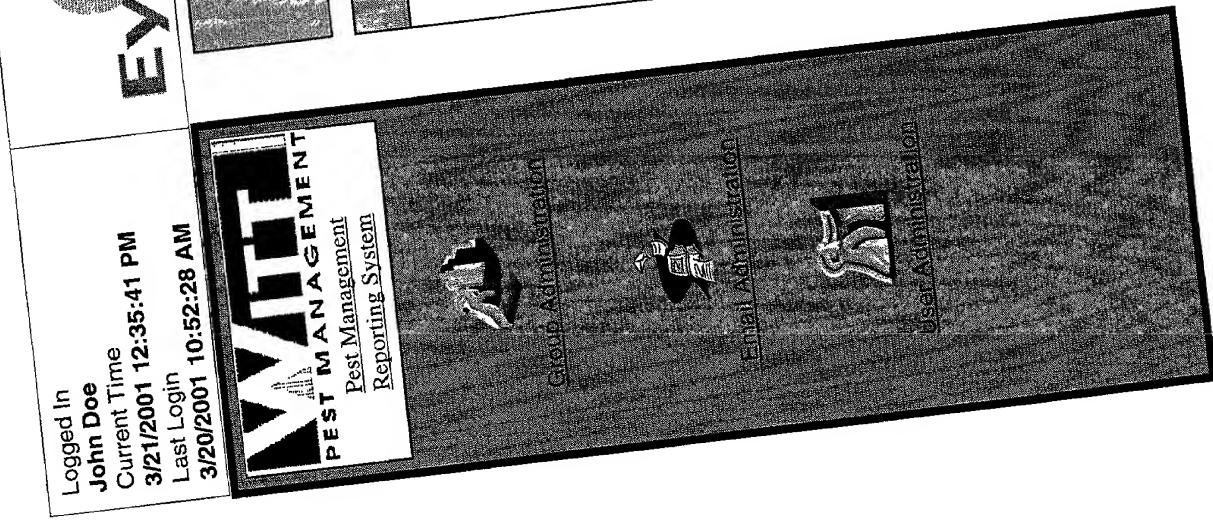
User Administration

RESET

SUBMIT

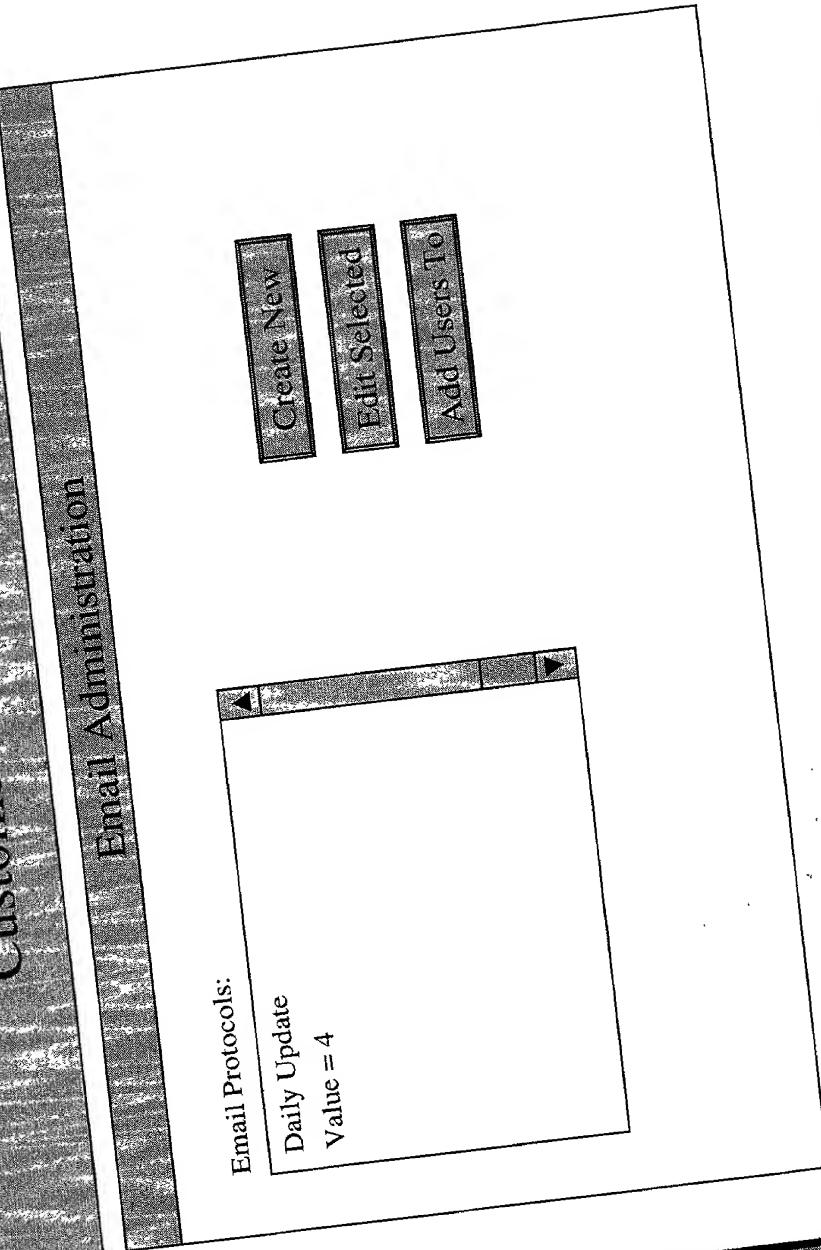
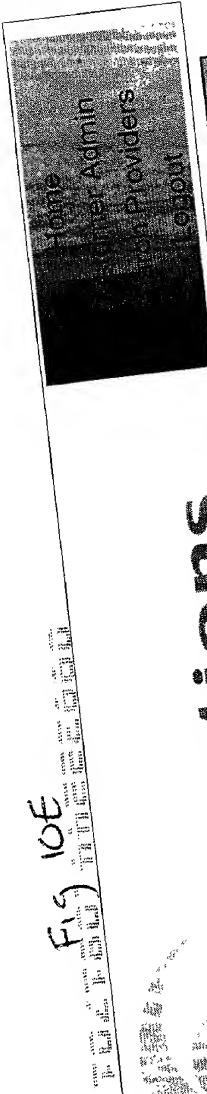
Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10E



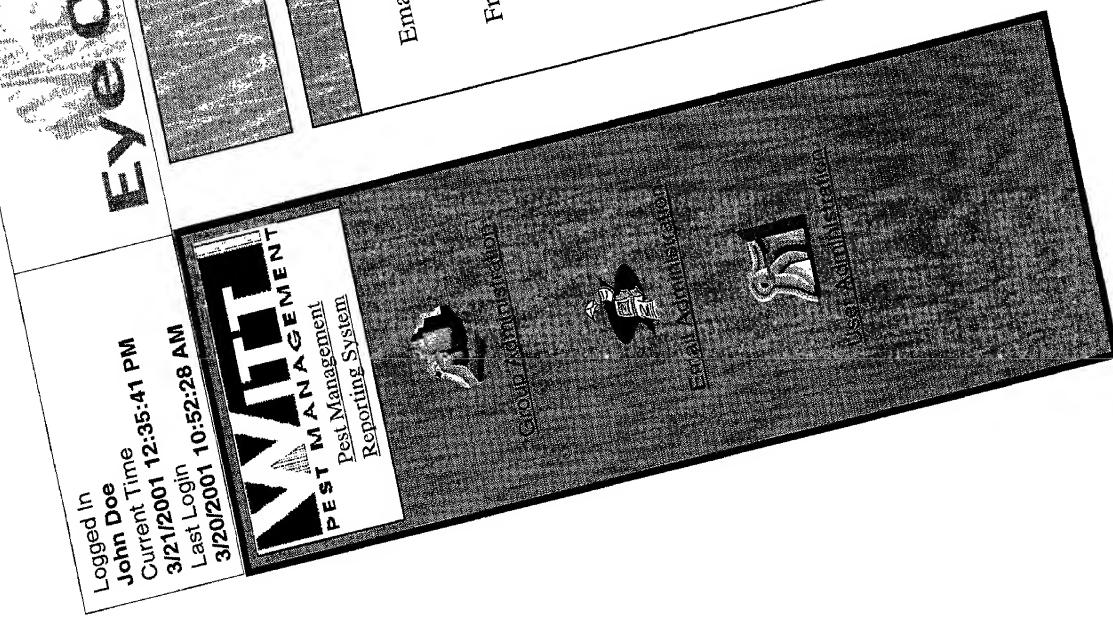
Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

EyeOn Solutions



Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 15F



Eye On Solutions

Logged In
John Doe
Current Time 12:35:41 PM
3/21/2001 Login
3/20/2001 10:52:28 AM

Customer Administration

Email Administration

Weekly Summary

Email Protocols:

Frequency:

Trigger:

Value:

Day:

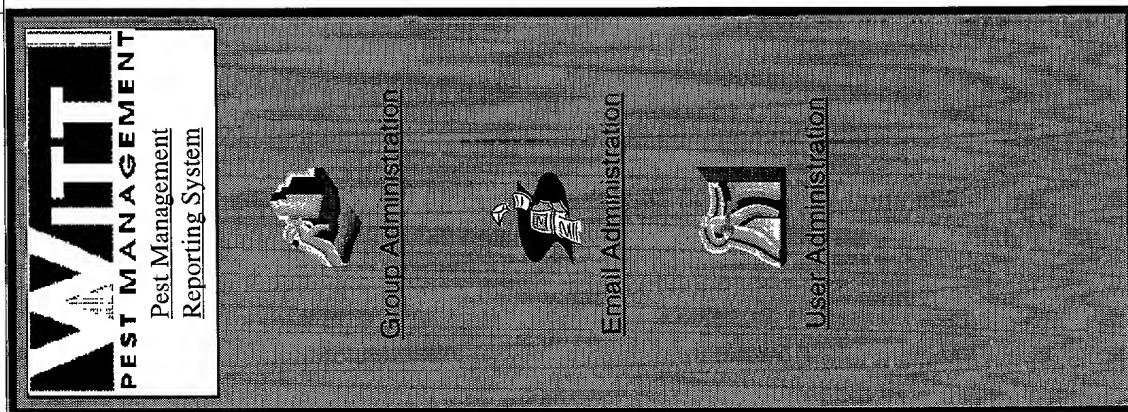
Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 105

Logged In John Doe	Current Time 3/2/2001 12:35:41 PM
Last Login 3/20/2001 10:52:28 AM	

Eye On Solutions

Home
Customer Admin
Tech Providers
Logout



Customer Administration

Email Administration

Email Protocols: **Weekly Summary**

Frequency: Day:

Any	Daily	Weekly	Monthly
-----	-------	--------	---------

Trigger: Value:

SUBMIT **RESET**

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 104

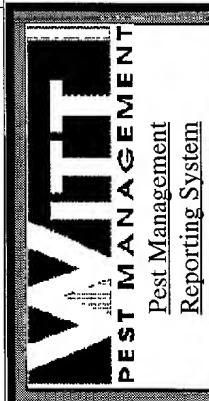
<p>Logged In John Doe Current Time 3/2/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>Eye On Solutions</p> <p>PEST MANAGEMENT Pest Management Reporting System</p>	<p>Customer Administration</p> <p>Email Administration</p> <p>Email Protocols:</p> <p>Frequency: <input type="button" value="Weekly"/> <input type="button" value="Daily"/></p> <p>Trigger: <input type="button" value="Value:"/></p> <p>Day: <input type="button" value="▼"/></p> <p>Value: <input type="button" value="▼"/></p> <p><table border="1"><tr><td colspan="7">March 2001</td></tr><tr><td>S</td><td>M</td><td>T</td><td>W</td><td>T</td><td>F</td><td>S</td></tr><tr><td>25</td><td>26</td><td>27</td><td>28</td><td>1</td><td>2</td><td>3</td></tr><tr><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td></tr><tr><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td><td>17</td></tr><tr><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td></tr><tr><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td><td>31</td></tr><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td></tr></table></p> <p>RESET</p> <p>SUBMIT</p> <p>Email Administration</p> <p>User Administration</p>	March 2001							S	M	T	W	T	F	S	25	26	27	28	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	1	2	3	4	5	6	7
March 2001																																																									
S	M	T	W	T	F	S																																																			
25	26	27	28	1	2	3																																																			
4	5	6	7	8	9	10																																																			
11	12	13	14	15	16	17																																																			
18	19	20	21	22	23	24																																																			
25	26	27	28	29	30	31																																																			
1	2	3	4	5	6	7																																																			

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

FIG 10T

Home
Customer Admin
Customer Providers
Logout

Eye On Solutions



Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Customer Administration

Email Protocols:

Frequency: Day:

Trigger:
 Any
 Group
 Unit
 Value

Value:

Fig 10J

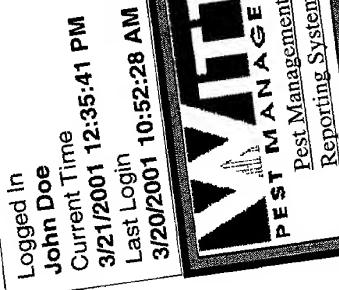
<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>PEST MANAGEMENT Pest Management Reporting System</p>	<p>Home System Admin Search Providers Logout</p> <h1>Eye On Solutions</h1> <h2>Customer Administration</h2> <p>Email Administration</p> <p>Email Protocols: <input type="button" value="Weekly Summary"/></p> <p>Frequency: <input type="button" value="Weekly"/> Day: <input type="button" value="Every Monday begin 3/26/01"/></p> <p>Trigger: <input type="button" value="Group"/> Value: <input type="button" value="Region: 101"/></p> <p><input type="button" value="RESET"/> <input type="button" value="SUBMIT"/></p>
---	--

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10K

Ent Admin
Prod Providers
Logout

Eye On Solutions



Logged In

John Doe

Current Time

3/21/2001 12:35:41 PM

Last Login

3/20/2001 10:52:28 AM

Customer Administration

User Administration

Add Users

Edit Users

Reset User Passwords

Copyright 2001, Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

FJS 10 L

Logged In John Doe
Current Time 3/21/2001 12:35:41 PM
Last Login 3/20/2001 10:52:28 AM



Customer Administration

User Information	Groups Assignments	Functional Areas	Email Notification
UserName: <input type="text"/>	Email Address: <input type="text"/>		
First Name: <input type="text"/>	Last Name: <input type="text"/>		
Address 1: <input type="text"/>	City: <input type="text"/>	State: <input type="checkbox"/> Zip: <input type="text"/>	<input type="text"/>
Address 2: <input type="text"/>	Phone: <input type="text"/>	Fax: <input type="text"/>	<input type="text"/>
	Mobile: <input type="text"/>	Pager: <input type="text"/>	<input type="text"/>
			RESET
			SUBMIT

Group Administration

Email Administration

User Administration

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

* Entries marked in Red are required.

FIGURE

Logged In John Doe	Customer Admin
Current Time 3/21/2001 12:35:41 PM	Search Providers
Last Login 3/20/2001 10:52:28 AM	Logout

Eye On Solutions



<h2>Customer Administration</h2>			
<h3>User Administration</h3>			
User Information	Groups Assignments	Functional Areas	Email Notification
<input type="text" value="jdoe"/>	<input type="text" value="jdoe@aol.com"/>		
<input type="text" value="John"/>	<input type="text" value="Doe"/>		
Address 1: <input type="text" value="Store #35"/>	Address 2: <input type="text" value="123 Main Street"/>	City: <input type="text" value="Pittsburgh"/>	State: <input type="text" value="PA"/> Zip: <input type="text" value="15217"/> [1234]
Phone: <input type="text" value="412-555-1234"/>	Mobile: <input type="text" value=""/>	Fax: <input type="text" value="412-555-4321"/>	Pager: <input type="text" value=""/>
<input type="button" value="SUBMIT"/>		<input type="button" value="RESET"/>	

* Entries marked in Red are required.

F15 1012

Logged In John Doe	Current Time 3/21/2001 12:35:41 PM
Last Login 3/20/2001 10:52:28 AM	

Eye On Solutions



Customer Administration

User Administration

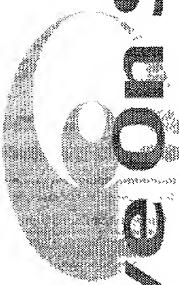
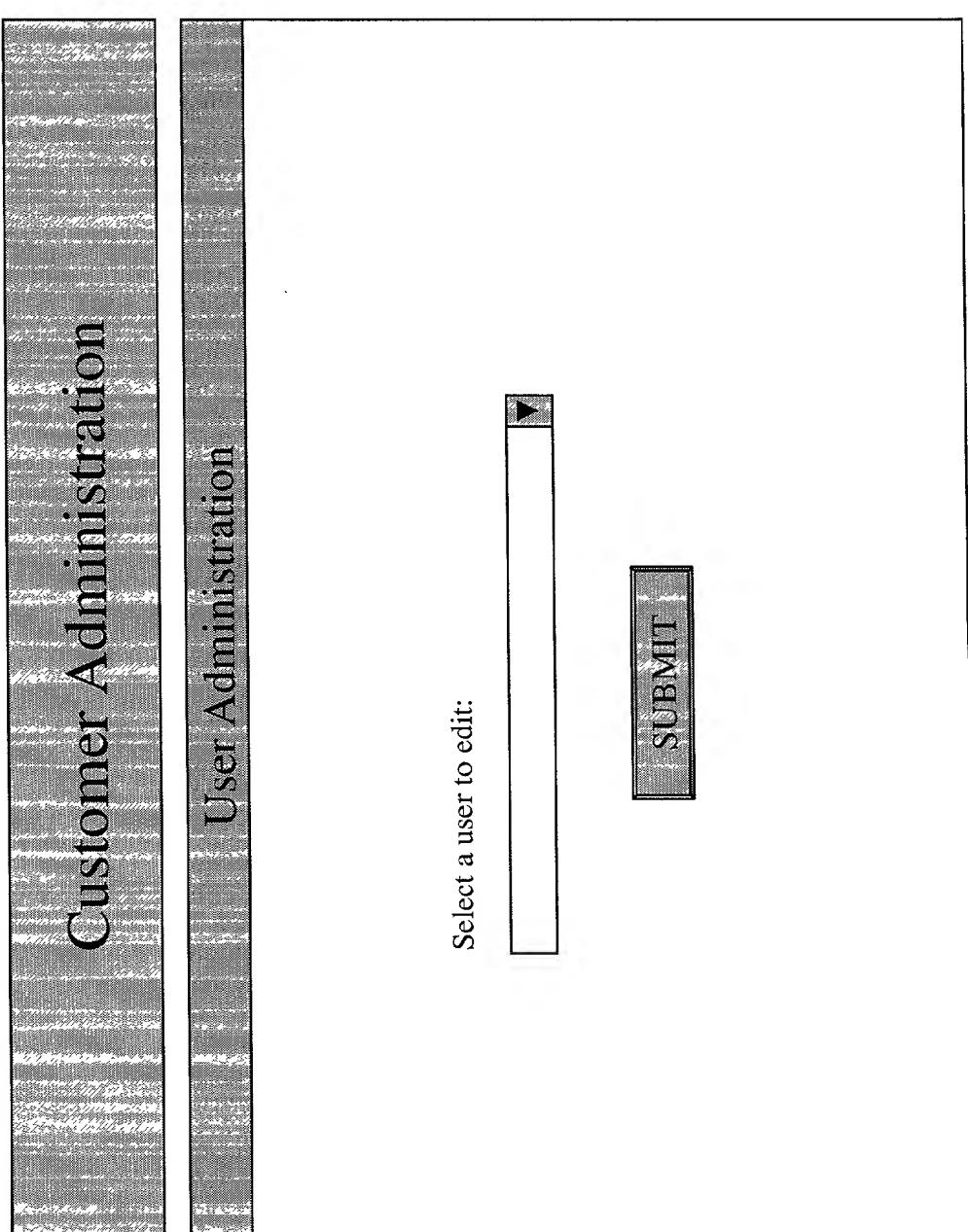
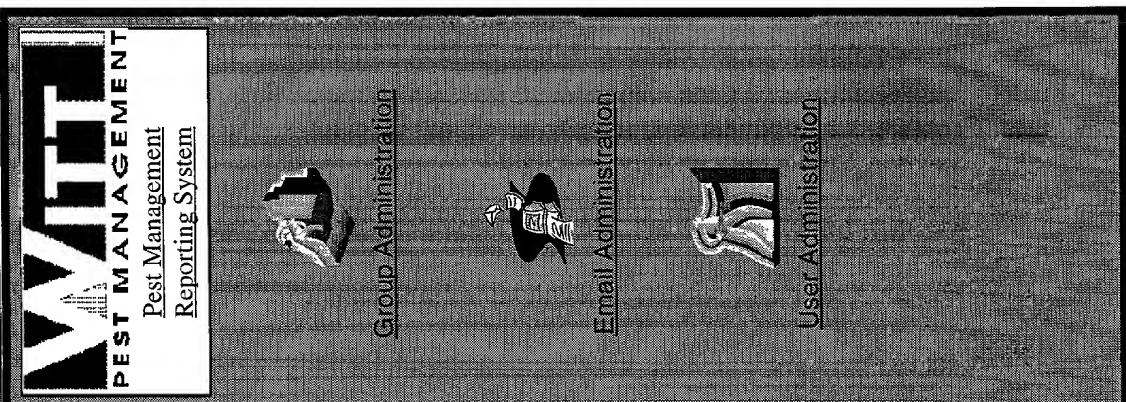
Are you sure that you want to submit this new user? Review the user information that you submitted below and click yes to submit. After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

UserName: jdoe	Address 1: Store #35	Phone: 412-555-1234
First Name: John	Address 2: 123 Main Street	Fax: 412-555-4321
Last Name: Doe	City: Pittsburgh	Mobile/N/A
Email: jdoe@aol.com	State: PA	Pager: N/A
	Zip: 15217	

YES

NO

Fig 100

<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>Eye On Solutions</p> 	<p>Home Customer Admin Arch Providers Logout</p> <h1>Customer Administration</h1> <p>Select a user to edit:</p> <p><input type="text"/> ▾</p> <p>SUBMIT</p> <p>PEST MANAGEMENT Pest Management Reporting System</p>  
---	--

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10P

The screenshot displays two main windows side-by-side:

- Customer Administration:** This window shows a list of users for editing. The users listed are John Doe, Joe Smith, and Harry Time. Each user entry includes a small profile icon and a delete button (trash can icon) to the right.
- User Administration:** This window displays a message "Select a user to edit:" above a large, empty rectangular area.

At the bottom of the screen, there is a navigation bar with several icons and labels:

- PEST MANAGEMENT**: A logo featuring a stylized 'W' and 'M' with the text "PEST MANAGEMENT" and "Pest Management Reporting System".
- Group Administration**: An icon of a person in a suit.
- Email Administration**: An icon of a person holding an envelope.
- User Administration**: An icon of a person holding a key.

On the far left, a sidebar provides user information:

- Logged In: **John Doe**
- Current Time: **3/21/2001 12:35:41 PM**
- Last Login: **3/20/2001 10:52:28 AM**

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10Q

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

Customer Administration

User Administration

Select a user to edit:

▼

SUBMIT

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

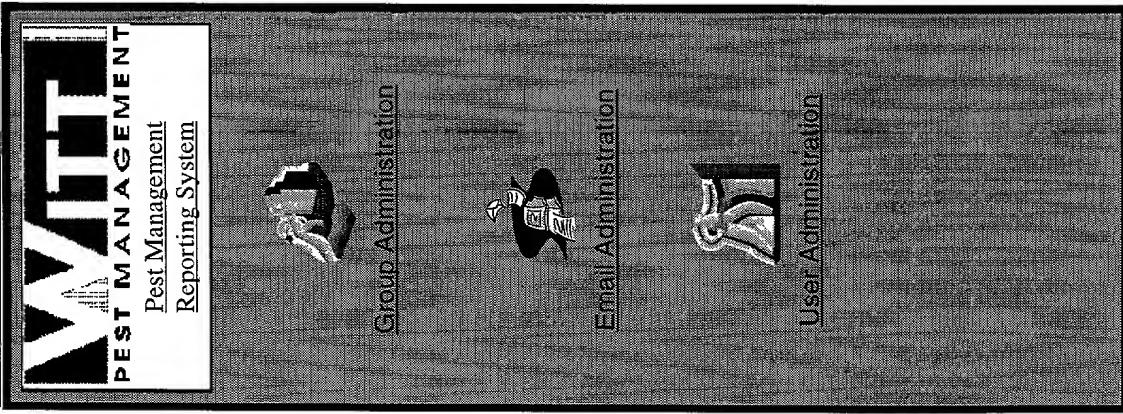


Fig 10R

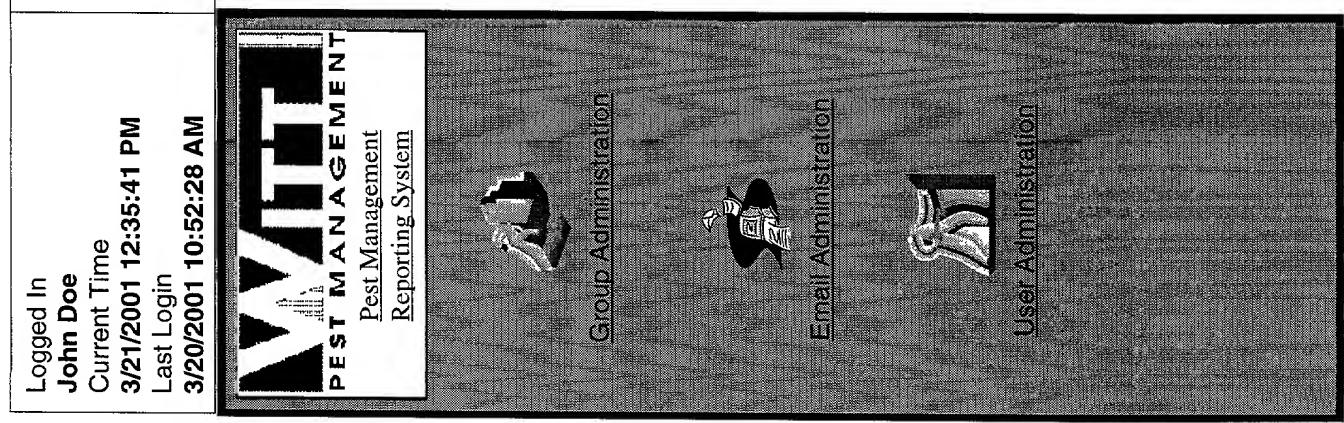
Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM	 <p>Eye On Solutions PEST MANAGEMENT Pest Management Reporting System</p>	<h2>Customer Administration</h2> <p>User Administration User Groups Functional Areas Email Notification</p> <table border="1"><tr><td>User Information</td><td>Groups Assignments</td><td>Functional Areas</td><td>Email Notification</td></tr><tr><td><input type="text" value="jdoe"/></td><td><input type="text" value="jdoe@aol.com"/></td><td></td><td></td></tr><tr><td><input type="text" value="John"/></td><td><input type="text" value="Doe"/></td><td></td><td></td></tr><tr><td>Address 1: <input type="text" value="123 Main Street"/></td><td>Store #35 <input type="text" value="Pittsburgh"/></td><td>State: <input type="text" value="PA"/> Zip: <input type="text" value="15217"/> <input type="text" value="1234"/></td><td></td></tr><tr><td>Address 2: <input type="text" value=""/></td><td></td><td>Fax: <input type="text" value="412-555-4321"/></td><td></td></tr><tr><td>City: <input type="text" value=""/></td><td></td><td>Pager: <input type="text" value=""/></td><td></td></tr><tr><td>Phone: <input type="text" value="412-555-1234"/></td><td></td><td><input type="text" value="SUBMIT"/></td><td><input type="text" value="RESET"/></td></tr><tr><td>Mobile: <input type="text" value=""/></td><td></td><td></td><td></td></tr></table>	User Information	Groups Assignments	Functional Areas	Email Notification	<input type="text" value="jdoe"/>	<input type="text" value="jdoe@aol.com"/>			<input type="text" value="John"/>	<input type="text" value="Doe"/>			Address 1: <input type="text" value="123 Main Street"/>	Store #35 <input type="text" value="Pittsburgh"/>	State: <input type="text" value="PA"/> Zip: <input type="text" value="15217"/> <input type="text" value="1234"/>		Address 2: <input type="text" value=""/>		Fax: <input type="text" value="412-555-4321"/>		City: <input type="text" value=""/>		Pager: <input type="text" value=""/>		Phone: <input type="text" value="412-555-1234"/>		<input type="text" value="SUBMIT"/>	<input type="text" value="RESET"/>	Mobile: <input type="text" value=""/>			
User Information	Groups Assignments	Functional Areas	Email Notification																															
<input type="text" value="jdoe"/>	<input type="text" value="jdoe@aol.com"/>																																	
<input type="text" value="John"/>	<input type="text" value="Doe"/>																																	
Address 1: <input type="text" value="123 Main Street"/>	Store #35 <input type="text" value="Pittsburgh"/>	State: <input type="text" value="PA"/> Zip: <input type="text" value="15217"/> <input type="text" value="1234"/>																																
Address 2: <input type="text" value=""/>		Fax: <input type="text" value="412-555-4321"/>																																
City: <input type="text" value=""/>		Pager: <input type="text" value=""/>																																
Phone: <input type="text" value="412-555-1234"/>		<input type="text" value="SUBMIT"/>	<input type="text" value="RESET"/>																															
Mobile: <input type="text" value=""/>																																		

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 105

Logged In John Doe	Current Time 3/21/2001 12:35:41 PM	Last Login 3/20/2001 10:52:28 AM								
<h1>Eye On Solutions</h1>										
										
<h2>Customer Administration</h2>										
<table border="1"><tr><td>User Information</td><td>Groups Assignments</td><td>Functional Areas</td><td>Email Notification</td></tr></table>			User Information	Groups Assignments	Functional Areas	Email Notification				
User Information	Groups Assignments	Functional Areas	Email Notification							
User:										
<table border="1"><tr><td>Doe, John</td></tr></table>			Doe, John							
Doe, John										
Available Groups:										
<table border="1"><tr><td>Region 101</td><td><input type="checkbox"/></td></tr><tr><td>Region 102</td><td><input checked="" type="checkbox"/></td></tr><tr><td>Region 103</td><td><input type="checkbox"/></td></tr><tr><td>Region 105</td><td><input type="checkbox"/></td></tr></table>			Region 101	<input type="checkbox"/>	Region 102	<input checked="" type="checkbox"/>	Region 103	<input type="checkbox"/>	Region 105	<input type="checkbox"/>
Region 101	<input type="checkbox"/>									
Region 102	<input checked="" type="checkbox"/>									
Region 103	<input type="checkbox"/>									
Region 105	<input type="checkbox"/>									
Selected Groups:										
<table border="1"><tr><td>Region 104</td><td><input type="checkbox"/></td></tr></table>			Region 104	<input type="checkbox"/>						
Region 104	<input type="checkbox"/>									
SUBMIT										
RESET										
* Entries marked in Red are required.										

Fig 107



Logged In John Doe	Current Time 3/21/2001 12:35:41 PM
Last Login 3/20/2001 10:52:28 AM	

EyeOn Solutions

Customer Administration

User Information	Groups Assignments	Functional Areas	Email Notification
------------------	--------------------	------------------	--------------------

User: **Doc, John**

Available Functions:

- User Administration
- Group Administration
- Email Administration
- Pre-configured Detail Report
- User Defined Detail Report
- Send Comments

Selected Functions:

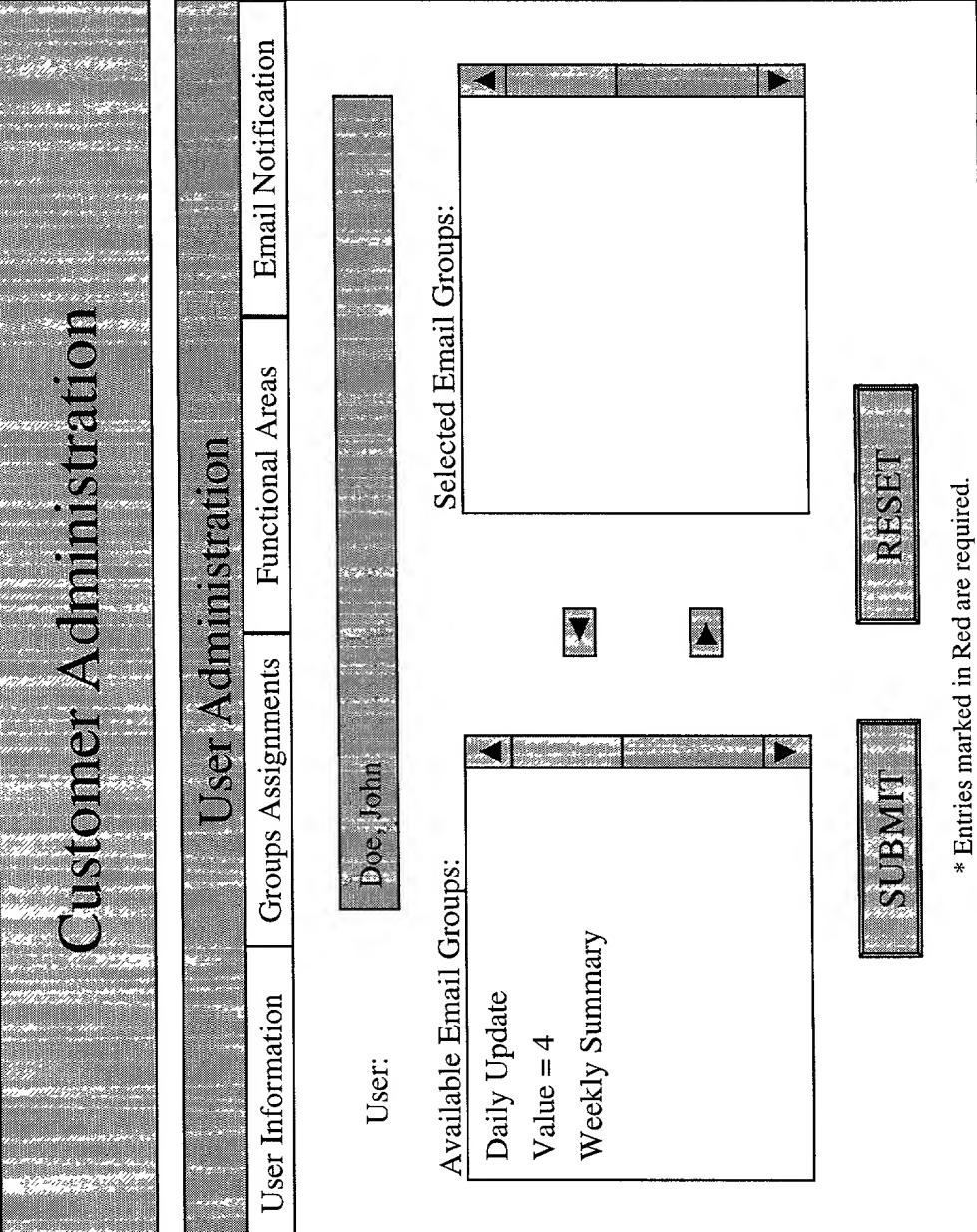
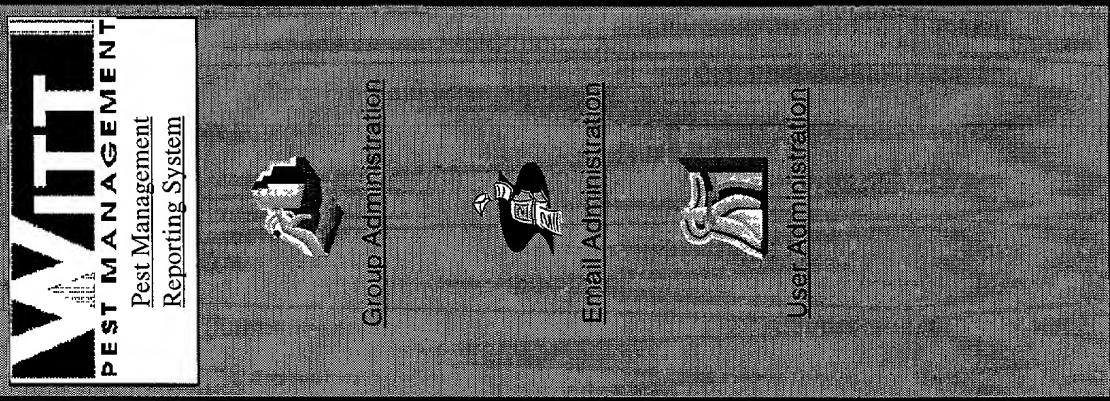
- User Administration
- Group Administration
- Email Administration
- Pre-configured Detail Report
- User Defined Detail Report
- Send Comments

SUBMIT **RESET**

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

* Entries marked in Red are required.

Fig 104

<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>Pest Management Reporting System</p> 	<p>Customer Administration</p> <p>User Administration</p> <p>User Information Groups Assignments Functional Areas Email Notification</p> <p>User: Doe, John</p> <p>Available Email Groups:</p> <ul style="list-style-type: none">Daily Update Value = 4Weekly Summary <p>Selected Email Groups:</p> <ul style="list-style-type: none"><input checked="" type="checkbox"/> Daily Update<input checked="" type="checkbox"/> Weekly Summary <p>RESET SUBMIT</p> <p>* Entries marked in Red are required.</p>  
---	--

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10V

The screenshot displays a software application window titled "Customer Administration". At the top right, there is a navigation bar with links: Home, Customer Admin, Search Providers, and Logout. Below the title, there are two main tabs: "Customer Administration" and "User Administration". The "Customer Administration" tab is currently selected. A large input field labeled "Select a user:" contains the number "17". To the right of this field is a "SUBMIT" button. Below the input field, the text "Reset all user passwords" is displayed. The "User Administration" tab is visible on the right side of the screen.

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

PEST MANAGEMENT
Pest Management Reporting System

Group Administration

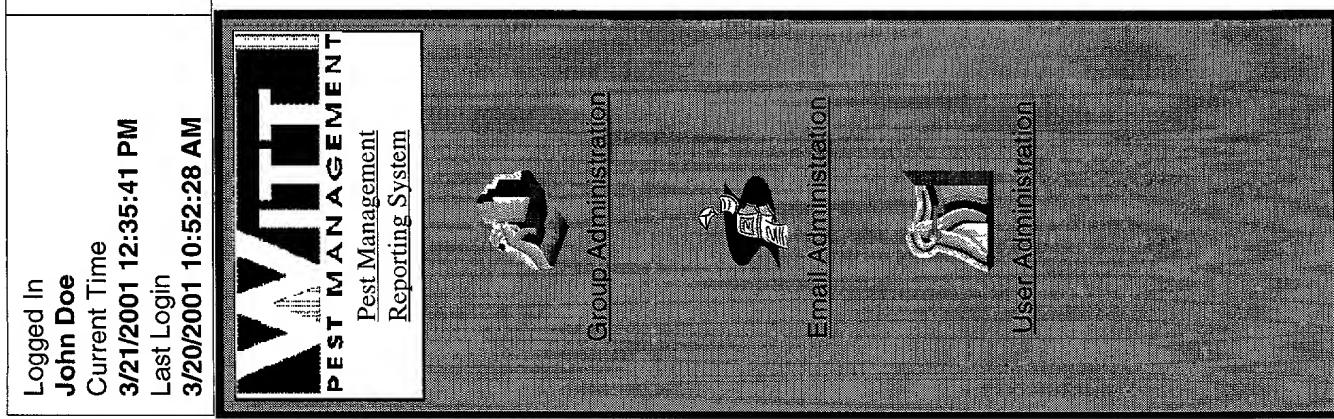
Email Administration

User Administration

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

FIG 10W

The screenshot shows a software application window titled "Customer Administration". At the top right, there is a navigation bar with links: "Home", "Customer Admin", "Provider Providers", and "Logout". Below the title, the text "Customer Administration" is displayed. To the right, there is a sidebar with a "User Administration" link. A message "Select a user to edit:" is shown above a list of users. The list includes three entries: "John Doe", "Joe Smith", and "Harry Time".



Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10X

The screenshot displays two main application windows side-by-side. The left window is titled "Customer Administration" and features a large "Edit" button at the top. Below it, there is a list of users with checkboxes next to their names. The right window is titled "User Administration" and also has a large "Edit" button at the top. Below it, there is a list of users with checkboxes next to their names. Both windows have a header bar with "Home", "Customer Admin", "Tech Providers", and "Logout" links.

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

PEST MANAGEMENT
Pest Management Reporting System

Group Administration

Email Administration

User Administration

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

Fig 10Y

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

Home Customer Admin Provider Providers Logout

Customer Administration

User Administration

Are you sure that you want to reset the user passwords for the user(s) listed below?
After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

jdoe

YES NO

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

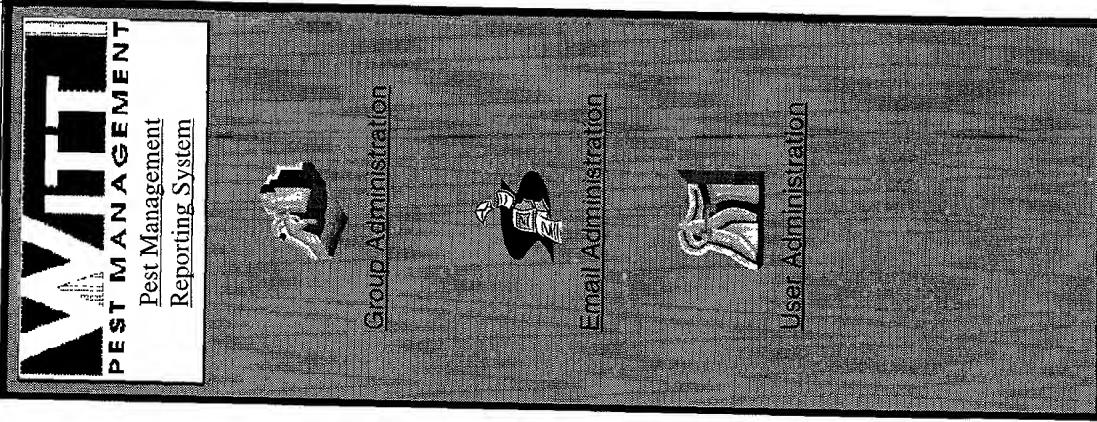


Fig 102

The screenshot displays the Eye On Solutions software interface. At the top left, there is a navigation bar with links: Home, Customer Admin, Search Providers, and Logout. The main title "Eye On Solutions" is prominently displayed. Below the title, there are two main administration modules: "Customer Administration" and "User Administration".

Customer Administration: This module contains a message asking if the user is sure they want to reset user passwords. It includes a large text area for the message and two rectangular buttons labeled "YES" and "NO".

User Administration: This module also contains a message asking if the user is sure they want to reset user passwords. It includes a large text area for the message and two rectangular buttons labeled "YES" and "NO".

Pest Management Reporting System: A separate module at the bottom left shows a logo with three stylized buildings and the text "PEST MANAGEMENT Pest Management Reporting System". It features three icons: "Group Administration" (a person icon), "Email Administration" (an envelope icon), and "User Administration" (a person icon).

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.